COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

> Southern Star Credit Union 5253 Hollister, Houston, TX 77040-6205 713-934-1460 or 800-600-3228

management@southernstarcu.org

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, TX 78752-1699, Telephone Number: 512-837-9236, Website: www.cud.texas.gov.