

When to begin using ART:

You can use **ART** now. This guide is your confirmation of service.

What you need:

- A touch tone phone
- Your credit union Account #
- Your **ART** Authorization Code (the 4 digit number you selected on your application)

How your account is protected:

Your 4-digit Authorization Code must be entered at the start of each call. Even if someone knows your code, **ART** cannot transfer funds to another account, make checks payable to another person or mail checks to another address.

If you forget your Authorization Code:

Contact the credit union and request a new code.



PO Box 2737
Camden, NJ 08101
800-257-5354 (Toll-free)
856-486-3250 (Local)
856-486-3257 (Fax)
www.campbellcu.org

Call **ART!**

Audio Response Teller



856-486-3270
800-257-5354, ext. 3270

24/7 Account Access by Phone!

ART is friendly and easy to listen to! The menu-driven voice prompts guide you through your transactions and inquiries. Once you dial the number, just listen to the menu options and then make your selection. **ART** is also bilingual—listen to your account information in either English or Spanish!

For a better understanding of what **ART** can do, view the System Flow Chart in this brochure.



Call ART!
800-257-5354, Ext. 3270
856-486-3270

Press the * key to list your choices.

Welcome Message
Press 1 for English
Press 2 for Spanish

Enter Account #
Enter PIN

Press # to return to the previous menu.

Press 1 for Share Accounts
(System will list all Shares within your account)

Account Summary: Balance, Availability & Last Transaction

More Details: All Transaction history, Deposits, Withdrawals, ACH & Payroll history, Last & YTD Dividends

Transfer Money, Make a payment, Have a check mailed out

Work with another account

Press 2 for Checking Accounts

Account Summary: Balance, Availability, Last Transaction & Last Check Cleared

More Details: Transaction History, Cleared Checks, Deposits, Withdrawals, ACH & Payroll Deposits, More Choices

More Choices: Electronic check information, Last & YTD Dividends, See if specific check cleared, Inquire about a stop check

Transfer Money, Make a payment, Have a check mailed out

Work with another account

Press 3 for Loans
(System will list all Loans within your account)

Account Summary: Balance, Last payment history, Next payment information

More Details: Transaction history, Last payment information, Next payment information, Last & YTD Interest

Make a payment

Work with another account