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DULUTH - MILLER HILL
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101 - 14th Street
Cloquet, MN 55720
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FAX: 218-879-0018

DULUTH - SPIRIT VALLEY
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McGREGOR
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TELEPHONE PHISHING SCAM

February 1, 2010

Members Cooperative Credit Union has been informed that several of our members as well as non-members and members of other financial institutions have received what appear to be automated telephone calls stating that there may be some problem with your debit or ATM card or that the card has been compromised.

THIS IS A TELEPHONE PHISHING SCAM. PLEASE DO NOT PROVIDE ANY INFORMATION REGARDING YOUR MEMBERS COOPERATIVE DEBIT OR ATM CARD OR ANY OTHER PERSONAL OR CONFIDENTIAL INFORMATION REGARDING YOUR ACCOUNTS WITH US OR ANY OTHER FINANCIAL INSTIUTION.

If you received this phishing telephone call and did provide your debit card account number and/or PIN to the caller or any other personal account information, please contact us immediately at 218-625-8500 so that we can take preventive measures to protect the security of your debit and/or ATM card(s) and ensure your account is secure. Members Cooperative Credit Union would never request card or account information or PIN numbers from members by phone or email. In many cases, phishing scams, whether by phone or through emails, attempt to gain personal information from the call or email recipients such as:

- * First and last name
- * Debit card or ATM card number
- * Debit or ATM card personal identification number (PIN)
- * Date of birth
- * Social security number
- * Account number and/or account type

Members must take every precaution to know with whom they are dealing with whether online or via the telephone. If you are unsure, please hang up on the caller or cancel your online session immediately. Please make contact with us and inform us if any of your information was provided during the call or session.

If you have any questions or concerns regarding the information provided in this alert please don't hesitate to contact us.

Thank you for choosing Members Cooperative Credit Union.