

Open for business 24 hours a day!

When you're busy, it can be difficult to stop by the credit union to check your account balances, make loan payments, or obtain information about our products and services. USFCU's around-the-clock account access will make your life easier by providing convenience!

Benefits

- Convenience** — being able to transfer funds without leaving your house.
- Convenience** — getting the balance of your account at the touch of a button.
- Convenience** — paying your bills without buying stamps, checks, or envelopes.
- Convenience** — making your loan payment while sitting in your house slippers.
- Convenience** — viewing and saving your statement with just a click of a button.

You've got a thousand things going on in your life. Let US make some of them a little easier for you.

Office Locations

1545 Bluff City Highway
Kimber Edwards, MSR Supervisor
Bristol, TN 37620
Phone: (423) 989-2100

1 Medical Park Boulevard
Betsy Sproles, Branch Manager
Bristol, TN 37620
Phone: (423) 844-3750

4100 North Roan Street, Suite 1
Pam Otey, Branch Manager
Johnson City, TN 37601
Phone: (423) 610-1900

2035 Lee Highway
Janice Gorley, Branch Manager
Bristol, VA 24201
Phone: (276) 466-1222

1060 West Main Street, Suite 1
Becky Cannon, Branch Manager
Abingdon, VA 24210
Phone: (276) 676-0515

1672 East Main Street
Amanda Wampler, Branch Manager
Lebanon, VA 24266
(276) 415-9130

12335-201 Wake Union Church Road
Guyanne Lilley, Branch Manager
Wake Forest, NC 27587
Phone: (919) 554-2545

Phone Numbers

Toll Free: (888) 202-1212
Fax: (423) 989-2119
Star: (423) 968-STAR(7827)
(800) 707-STAR(7827)

Online

www.usfcu.org
creditunion@usfcu.org

Electronic Services



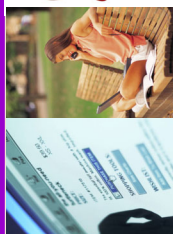
Convenience at your fingertips!

**United Southeast
Federal Credit Union**

"Helping Our Members Live Better Lives"

Rev. 12/07





FREE @ccessUS

Online banking is quick, easy and completely secure. You don't even have to leave your house! Simply log on to www.usfcu.org and click on @ccessUS to enjoy these features:

- ✓ View account balances
- ✓ View cleared checks
- ✓ Transfer money between accounts
- ✓ Make loan and USFCU Visa payments
- ✓ Apply for a loan
- ✓ Pay bills
- ✓ And much more!

New to @ccessUS? Signing up is easy — stop by your local branch or visit www.usfcu.org and click on applications.

FREE Online Bill Pay

With Online Bill Pay, you have the security of paying your bill at your convenience, seeing when it posts, and tracking your payment history online. Best of all, your payments are 100% protected against late fees.

It's that easy! No more writing checks. No more trips to the mailbox. No more buying stamps and envelopes. Start paying bills online today by logging into @ccessUS and clicking on Bill Payments. Please see the Online Bill Pay brochure for complete details.

Get Connected ~ Anytime, Anywhere!

FREE E-Statements

Electronic statements are a fast, secure, and convenient way to receive your monthly statements online. View, print, and save your statements to your computer with just a click of a button.

You will receive an email notifying you when your statement is available via @ccessUS. Stop waiting on the mail and worrying about your statement getting lost or stolen - Log into @ccessUS and select E-Statements. See the E-Statements brochure for complete details.

FREE ATM & Debit Cards

Access your funds 24 hours a day, 7 days a week in a single swipe!

- ✓ **ATM Service** — Get cash when you need it quickly, easily, and without fees using our ATM. All you need is a card and a PIN (personal identification number).
 - ✓ **Debit Card** — Your USFCU debit card works just like a check, plus it doubles as your ATM card. You can use your Debit Card to place an order via the phone or online and make purchases at restaurants, gas stations, grocery stores, and more. You can use your card everywhere VISA Debit Cards are accepted.
- To get an ATM or Debit Card stop by your local branch or click on applications at www.usfcu.org.

FREE STAR

Telephone Banking

Imagine the convenience of 24-hour banking by phone. Call from anywhere at anytime to check your account balances, transfer money between accounts, verify deposits and withdrawals, and get loan and savings rates. All you need is a touch-tone phone, your account number, and PIN (personal identification number). Sign up in person or online at www.usfcu.org.

Free Online Services

Online Loan Application

United Southeast FCU gives you fast access to loans. Applying online only takes a few minutes. Visit US online at www.usfcu.org and click on applications.

EZ Card Info

Connect to www.ezcardinfo.com at www.usfcu.org to access your Visa account. You can check your balance, view Visa transactions, and download your transaction list.

Financial Calculators

Visit US at www.usfcu.org to access auto, savings, and loan calculators. Enter your income and expenses to learn how much you can afford and the payment amount.

Sign Up Today

Our Electronic Services makes it easy to keep track of your finances—safely and easily!