



100 Cherokee Rose Lane
Covington, LA 70433

CONTACT NUMBERS:

Phone: 985-867-8867 • Fax: 985-875-1952

CREDIT UNION HOURS:

Lobby – Mon.-Fri. 8:00 AM to 5:00 PM

Drive-Up – Mon.-Fri. 7:30 AM to 6:00 PM

Saturday Drive-Up & Lobby
9:00 AM to 1:00 PM

Corps of Engineers Building
7400 Leake Avenue
New Orleans, LA 70118

CONTACT NUMBERS:

Phone: 504-862-2561 • Fax: 504-862-1648

Toll free 1-800-362-3412 (Option 7)

CREDIT UNION HOURS:

Mon.-Fri. 7:30 AM to 3:00 PM

www.firstcastlefcu.org
FastFone 1-800-932-7287

First Castle Federal Credit Union

FastFone



24 Hour Touch-Tone

AUDIO RESPONSE PROGRAM

1-800-932-7287

Quick Check Press - #1

Plays Primary Savings & Checking Balances

Provides the following options:

- Most Recent Transactions
- Transfer Funds between Accts.

Account Inquiries - Press #2

#1 Acct. Balances & Additional Details

#2 Account History

#3 Tax & IRA Information

Financial Transactions - Press #3

#1 Transfer Funds

#2 Loan Payments

#3 Cross Account Transactions

#4 Withdrawal by Check

Member Services - Press #4

#1 Checking Services

#1 Reorder Checks

#2 Check Copy

#3 Stop Pay

#2 Request Statement Photocopy

#3 Change Audio PIN

CU Information & Requests

Press #5

#1 Products & Services

#2 Financial Tools

#3 Request Brochures

Common Navigation Keys

<u>Message</u>	<u>Keys</u>
Return to the prior menu	*
Return to Main Menu	**
Repeat Menu	6
Previous Listing (Transaction History)	7
Next Listing	8
End the Call	9
Access Another Member No.	#99
Help	0

(#) Speed Keys

- Immediate transfer to selected functions
- Activate any time after the "Welcome Message"
- Press # followed by the desired number (Example: #11)