

# ELECTRONIC SERVICES

[www.ttcu.com](http://www.ttcu.com)

24/7 Account  
Access for TTCU  
Members

Virtual Branch

Mobile Branch

Online Bill Pay

E-Statements



**TTCU**<sup>®</sup>

THE CREDIT UNION

## Empowering Our Members Through Technology

TTCU encourages you to use our electronic services to manage your financial accounts. In addition to TTCU's Virtual Branch we offer several other electronic service options including FREE Mobile Banking, FREE Online Bill Pay and FREE E-Statements. All of our services are fully secure to make sure your assets and personal information will be safe. Now it's easier than ever to manage your finances on the go!

### **FREE TTCU VIRTUAL BRANCH**

Access to your account information seven days a week, 24 hours a day via the Internet.

The **Virtual Branch** offers you a means by which you may:

- Inquire into account balances and histories
- Review up to last 90 days of transactions on most accounts
- View printable version of front and back of cleared checks
- Download account information to your PC
- Transfer funds between your accounts either with recurring transfers or one time only
- Make TTCU loan payments including credit card payments
- Transfer funds to accounts on which you are a joint owner
- Find out interest and dividend information

### **FREE TTCU MOBILE BRANCH**

TTCU's **Mobile Branch** gives you access to your accounts via your Internet-enabled device, so you can do your banking whenever you want, wherever you are. Once you have TTCU's Virtual Branch, you can use the Mobile Branch to securely access your accounts by visiting [www.ttcu.com](http://www.ttcu.com). TTCU's Mobile Branch is compatible with all phones across all carriers, no downloads required.

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TTCU's Mobile Branch offers you many services including:

- Check account balances and histories
- View rates
- Transfer funds between accounts
- Pay bills online
- Locate TTCU Branches and ATMs

### **FREE TTCU BILL PAY SERVICE**

Pay your bills online through the TTCU Virtual Branch secure connection and spend less time paying bills. Just think, no more writing checks and buying stamps - you can do it all electronically with just a few entries on your computer. And, it's FREE! Just log in to TTCU's Virtual Branch and click on "Pay Bills" to get started.

- Pay unlimited bills
- Schedule recurring and automatic payments
- Easy payee setup
- Review payment status and history
- Sign up for eBills to receive online versions of your paper bills from hundreds of companies

### **FREE TTCU E-STATEMENTS**

Convenient and environmentally friendly, TTCU's E-Statements look just like the paper version and are available online before a printed statement would reach you by regular mail. You can access it through TTCU's Virtual Branch whenever you want - save it to a file on your computer, external storage device or even print it out. Plus, you can view your statement history up to 12 months! To enroll for E-Statements, just log in to TTCU's Virtual Branch and use the online form available on the E-Statement line.

- Secure access inside TTCU's Virtual Branch
- Reduce paper storage by storing records electronically
- Access your statement faster than regular mail

# Virtual Branch Instructions and Application

## Instructions for Virtual Branch Login:

**You must complete these steps before doing any transactions.**

- Step 1** Visit the *Applications* page of our website at [www.tcu.com](http://www.tcu.com) and complete the online form or sign and return this form to any TCU location for activation. Requests typically take two business days to process.
- Step 2** Establish a connection to the Internet and go to [www.tcu.com](http://www.tcu.com).
- Step 3** Click on the *Virtual Branch Login* at the top, right-hand corner of the website.
- Step 4** Find the *Click here to Enroll for Multi-Factor Authentication* link and follow the instructions using the primary account holder's SSN (nine digits, no spaces or hyphens) for your password.
- Step 5** The system should force you to change your password. If not, click on *More Features* on the *Home Banking System Options* page of the Virtual Branch and then click on *Change Password* to enter a new, secure password.

*More detailed instructions are available on our website.*

To apply for TCU Virtual Branch Services, visit the **Applications** page of our website at [www.tcu.com](http://www.tcu.com) and complete the online form for **Virtual Branch**. You can also fill out the following application and fax it to 918-712-3498 or mail it to:

TCU (VBS) • P.O. Box 4999 • Tulsa, OK 74159-0999

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Member Name

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E-mail Address

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Address

---

City/State/Zip

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Work Phone

---

Home Phone

---

Account Number

---

Social Security Number

---

Signature of Primary Member

---

Date

PLEASE RETURN YOUR  
APPLICATION TO ANY  
TTCU BRANCH LOCATION  
FAX IT TO 918.712.3498  
OR  
MAIL IT TO:

TTCU (VBS)  
P.O. BOX 4999  
TULSA, OKLAHOMA 74159-0999

**Main Office**

3720 E. 31st St.  
P.O. Box 4999  
Tulsa, OK 74159

**Bixby**

13475 S. Memorial

**Broken Arrow**

1050 N. 20th St.

**Claremore**

3075 Medical Parkway, Ste. 100

**Jenks**

105 S. 9th St.

**Muskogee**

3801 W. Okmulgee

**Owasso**

11725 E. 96th St. N.

**Tahlequah**

778 E. 4th St.

**Tulsa**

**Eastland**

14501 E. 21st St.

**Midtown**

3720 E. 31st St.

**North Pointe**

140 E. Pine

**Plaza**

8222 S. Lewis

**Southeast**

10081 E. 81st St.

**Telephone**

918.749.TTCU (8828)  
1.800.234.TTCU (8828)

[www.ttcu.com](http://www.ttcu.com)



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This credit union is  
federally insured by the  
National Credit Union  
Administration.