

MARCIA

Member Activated Request for Current
Information on Accounts

Account Access at
Your Fingertips

Your 24-Hour
Connection to TTCU

TTCU
THE CREDIT UNION

MARCIA Turns Any Touch-Tone Telephone Into a Credit Union Teller

MARCIA is a private audio response service that allows you to access your TTCU accounts with voice commands or with the use of a Touch-Tone telephone* and your self-assigned Personal Identification Number.

** Not all push button phones are Touch-Tone. If you hear a clicking sound when you push the button on your phone, you have rotary service.*

Fast and Convenient

MARCIA allows you to transact your financial business 24-hours a day, 365 days a year. You can get account information, transfer funds,* request a check* and do loan modeling.

** Monetary transactions are only available after you complete the attached application and agreement and return it to TTCU.*

How to Access MARCIA

The first time you call MARCIA, you'll be asked to enter your member number, Social Security Number and choose your Personal Identification Number (PIN). Next time, only your member number and PIN will be requested.

Use the * key as a decimal point and include any cents in withdrawal or transfer transactions.

*Example: \$100 is entered 100 or \$25.50 is entered 25*50*

MARCIA Functions

This should help you understand the options available through MARCIA. Remember, when you call it is not necessary to listen to all menu options before making your selections. You can speed through your call by requesting or pressing the keys you want once you are familiar with the menus. You may end your call at anytime by simply hanging up.






Dial: 749-TTCU (8828) (Tulsa)
1-800-234-8828

THEN PRESS 1

Have available:

- Your Social Security Number (First time only)
- Your Member Number
- Your Personal Identification Number (PIN)

Main Menu

 Select Account	 Transfer Funds/ Check Request	 General Information	 Product Information More	 Choices
ACCOUNT SERVICES	ACCOUNT TRANSACTIONS	INFORMATION	PRODUCT INFORMATION MORE	CHOICES
1 Savings 2 Checking 3 Share Certificate 4 Loan Information 5 Credit Card 6 Mortgage Loan 7 Line of Credit	1 Savings 2 Checking 3 Line of Credit	1 Location and Hours 2 ATM	1 Rates 2 Calculate Loan Payment	1 Change PIN 2 Log On a Different Account

Tips for Using MARCIA

- You may end your call at anytime by simply hanging up.
- You may replay the current option over by pressing the "*" sign.
- You may return to the previous menu by pressing the "#" sign.

MARCIA Sub-Account Identifiers

- S1Savings Account
- S2Secondary Savings
- S50Real Estate Loans
- S45Education IRA
- S43 - S44.....Roth IRA
- S40 - S42.....Traditional IRA
- S4 - S16.....Checking Account
- I1 - I84.....Certificates
- L1 - L29Consumer Loans
- L32 - L35Equity Line of Credit

Check your statement for your correct sub-account identifier.

MARCIA Application

Member Name

Address

City/State/Zip

Home Phone

Work Phone

Member Number

1. I am responsible for all MARCIA transactions and confidentiality of my PIN. If I disclose my PIN to anyone, I understand that I have given him/her access to all my TTCU accounts accessible by MARCIA, and that I am responsible for his/her transactions. I authorize anyone to whom I give my PIN to make withdrawals or loan advance requests on any account accessible by MARCIA.
2. I agree that I will cancel my PIN immediately if an unauthorized person obtains access to my PIN and notify TTCU of such action by phone: 749.8828 or 800/234.8828.
3. All monetary transactions via MARCIA will be completed subject to available funds in my account.
4. The Electronic Funds Transfer Service Agreement and Disclosure and all the terms and conditions associated with my deposit and loan accounts are incorporated by this reference and become a part of this MARCIA service agreement.
5. I understand this agreement is subject to change with proper notification prior to the effective date of the change, as provided by law or regulation.
6. TTCU may discontinue or restrict MARCIA transactions without notice. I may terminate this agreement at any time by giving written notice.
7. All check withdrawals will be made payable to the primary member on the account and sent to the address on file.

Amendments to this agreement may be provided to me in accordance with laws, without restatement of the terms above.

I agree to assign my own PIN. This authorization shall control any other agreement I have with TTCU.

Signature of Primary Member

Date

PLEASE RETURN YOUR
APPLICATION TO ANY
TTCU BRANCH LOCATION
FAX IT TO 918.744.7158

OR

MAIL IT TO:

TTCU (MARCIA)
P.O. BOX 4999
TULSA, OKLAHOMA 74159-0999

Main Office

3720 E. 31st St.
P.O. Box 4999
Tulsa, OK 74159

Bixby

13475 S. Memorial

Broken Arrow

1050 N. 20th St.

Claremore

3075 Medical Parkway, Ste. 100

Jenks

105 S. 9th St.

Muskogee

3801 W. Okmulgee

Owasso

11725 E. 96th St. N.

Tahlequah

778 E. 4th St.

**Tulsa
Eastland**

14501 E. 21st St.

Midtown

3720 E. 31st St.

North Pointe

140 E. Pine

Plaza

8222 S. Lewis

Southeast

10081 E. 81st St.

Telephone

918.749.TTCU (8828)
1.800.234.TTCU (8828)

www.ttcu.com



07/09 5K

This credit union is
federally insured by the
National Credit Union
Administration.