



ATTENTION MEMBERS: Please select the correct 800 number for reporting your card lost or stolen. If your card withdraws money directly from your account please call the MasterCard hotline.

NEW SOUTH MASTERCARD CREDIT/DEBIT CARD

If you believe your NSCU Credit/Debit Card or cardholder information has been lost or stolen please call us immediately at 1-877-300-3509. Telephoning is the best way of keeping your possible losses down. Negligence in reporting your card lost or stolen could result in the loss of all monies in your account. If you tell us within two (2) business days, you can lose not more than \$50 if someone uses your Card without your permission. If you do not tell us within two (2) business days after you learn of the loss or theft of your Card, and we can prove that we could have stopped someone from using your Card without your permission if you had told us, you could lose as much as \$500

NEW SOUTH VISA CREDIT CARD

If you believe your NSCU Credit Card or personal cardholder information has been lost or stolen please call our Visa hotline at 1-800-449-7728 immediately. This number is open to our members 24 hours a day.