

## TRANSACTION CODES

Share Balance Inquiries . . . SB# or 72#  
 Share Draft Inquiries . . . SD# or 73#  
 Share Withdrawals . . . SW# or 79#  
 Share Transfers . . . . . ST# or 78#  
 Last Deposits . . . . . LD# or 53#  
 Last Withdrawals . . . . . LW# or 59#  
 Loan Balance Inquiries . . . LB# or 52#  
 Loan Payments/Payoffs . . . LP# or 57#  
 LOC Cash Advance . . . . CC# or 22#

## ACCOUNT SUFFIX CONVERSION TABLE

Suffix A . . . . . 21#	Suffix O . . . . . 10#
Suffix B . . . . . 22#	Suffix 1 . . . . . 11#
Suffix C . . . . . 23#	Suffix 2 . . . . . 12#
Suffix D . . . . . 31#	Suffix 3 . . . . . 13#
Suffix E . . . . . 32#	Suffix 4 . . . . . 14#
Suffix F . . . . . 33#	Suffix 5 . . . . . 15#
Suffix G . . . . . 41#	Suffix 6 . . . . . 16#
Suffix H . . . . . 42#	Suffix 7 . . . . . 17#
Suffix I . . . . . 43#	Suffix 8 . . . . . 18#
Suffix J . . . . . 51#	Suffix 9 . . . . . 19#
Suffix K . . . . . 52#	
Suffix L . . . . . 53#	
Suffix M . . . . . 61#	
Suffix N . . . . . 62#	
Suffix O . . . . . 63#	
Suffix P . . . . . 71#	
Suffix Q . . . . . 77#	
Suffix R . . . . . 72#	
Suffix S . . . . . 73#	
Suffix T . . . . . 81#	
Suffix U . . . . . 82#	
Suffix V . . . . . 83#	
Suffix W . . . . . 91#	
Suffix X . . . . . 92#	
Suffix Y . . . . . 93#	
Suffix Z . . . . . 99#	



IWV BRANCH  
 Phone (760) 446-3500  
 Fax (760) 446-6904

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 Phone (760) 372-4001  
 Fax (760) 372-4447

MAILING ADDRESS  
 P.O. BOX 367  
 Ridgecrest, CA 93556

# THE CASH LINE



Convenience  
 Made  
 Simple!

**(760) 499-7072**



*Starting out or starting over  
 ...we're here for you*



With  
**THE CASH LINE**,  
Desert Valleys Federal  
Credit Union's 24-hour  
telephone teller system,  
you can reach your accounts  
anytime day or night. In effect, **THE  
CASH LINE** puts a teller in your home, office,  
car or anywhere there is a touch-tone phone.

With  
**THE  
CASH  
LINE**,  
you  
can:

**Check Your Share & Loan Balances**  
**Make Check Withdrawals**  
**Transfer Funds**  
**Make Loan Payments**  
**Inquire about Cleared Drafts**  
**Check on Deposits & Withdrawals**  
**Request Tax Information**  
**And Much, Much More**

## THE CASH LINE IS EASY TO USE

To use **THE CASH LINE**,  
all you need is the following:

**Your Account Number**  
(as listed on your statement)

**Your Personal  
Identification Number**  
(PIN)—Your PIN is assigned  
by the Credit Union

**A TOUCH TONE  
TELEPHONE**

*When you call  
**THE CASH LINE**, a  
friendly voice will  
guide you through  
your transaction.  
Changes to your  
account are made  
immediately,  
accurately &  
confidentially.  
Remember, don't  
share your PIN  
with anyone.*

## USING THE CASH LINE RESPONSE

1. Call **THE CASH LINE** number, 1-760-499-7072
2. Enter your account number followed by the # key.
3. Enter your four-digit PIN followed by the # key.
4. Enter a transaction code followed by the # key (see code list on the back).
5. To end your session, simply hang up or enter 99#

## THINGS TO REMEMBER

- ☎ The # key must be pressed to conclude each entry.
- ☎ The \* key will pause **THE CASH LINE** at any point.
- ☎ Pressing \*\* will erase the last instruction you entered.
- ☎ To end the call, press 99#
- ☎ Enter the exact amount for each transaction, including dollars and cents. For example, to enter \$100.00, press 10000#
- ☎ You may key ahead at any time during the session. You do not need to wait for the voice prompt.