

Online Security

Beware of Digital Insight Phishing Scam

Touchstone FCU would like to warn you about a current phishing scam directed at Digital Insight client financial institutions such as Touchstone and their Members. This scam targets users by sending emails that appear to be from an official Digital Insight source (for example, "Digital Insight Customer Care," "Digital Insight Administration," etc.), and is designed to trick the recipient into clicking a link in the e-mail for the purpose of acquiring sensitive data, such as passwords or financial information.

Users should be advised to NEVER click links or install programs suggested in emails, even if the email appears to be from an official or familiar source. Digital Insight will never send client emails containing links to download software or applications.

This is a sample Phishing Email:

*From: "customer-care@digitalinsight.com" <administration@digitalinsight.com>
Date: July 16, 2008
To: <name>
Subject: Attention - Important Notification!*

*Dear Administrator,
We inform you that your account is about to expire. It is strongly recommended to update it immediately.
Update form is located here. However, failure to confirm your records may result in account suspension*

The email described above is not from Digital Insight. Users should be advised to immediately delete emails such as these, and be careful not to take the actions requested.

If you have questions about this, or wish to report what you believe to be a phishing incident, please contact Touchstone FCU at (978) 657-2223, or contact Digital Insight Customer Service at (877) 462-3446 / customerservice@digitalinsight.com

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