

CALL-24

24 / 7 Touch-tone

Anytime
from anywhere

859-259-0077
800-432-7393

CALL-24 is Greater Kentucky Credit Union's 24-hour telephone access line, which allows you to access account information and complete transactions from any touch-tone telephone.

To use **CALL-24**, all you need is your member number and your personal identification number.

CALL-24 TIPS

CALL-24 will prompt you through your account transactions and inquiries as you go — just follow the instructions.

You can change your personal identification number (PIN) at anytime. Your PIN should remain secret. If you do not know your PIN, stop by one of our locations, and we will set you up with a new one.

Once you are familiar with **CALL-24**, simply enter your codes in sequence and you will not have to listen to the computer messages. Whenever you stop entering codes, the computer will prompt you for the appropriate code to continue your session.

Quick Tips

- Press * to repeat the list of options you just heard.
- Press # to move back to the previous menu.

Quick Reference Guide located on back.



CALL-24

Quick Reference Guide

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CALL-24 Menu {Effective 4/3/07}

Account Menu.....Press 1

- 1 - Account Summary
- 2 - More Details (Transaction History)
- 3 - Transfer Money, Make Payment
- 4 - Select Another Account
- 5 - More Choices

More Choices Menu

- 1 - Order Copy of Statement
- 2 - Report Lost or Stolen Card

Transfer Menu.....Press 2

- 1 - Transfer From Account
- 2 - Make a Loan Payment
- 3 - Transfer To Account
- 4 - Withdrawal By Check
- 5 - Transfer To Another Account

All Account Balances.....Press 3

General Information.....Press 4

- 1 - Branch Locations
- 2 - ATM Locations
- 3 - Report Lost or Stolen Card

Product Information.....Press 5

- 1 - Products and Rates

More Choices Menu.....Press 6

- 1 - Report Lost or Stolen Card
- 2 - Change PIN
- 3 - Login Another Account



Revised 2-2008

