



# Debit Card (ATM/POS) Investigation Request

Member Name \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Daytime Phone \_\_\_\_\_

Card Number \_\_\_\_\_

CU Account # \_\_\_\_\_

Transaction Information		
Date	Amount	Merchant

Please provide a written explanation of the circumstances regarding the transaction(s):

---



---



---



---



---

If this investigation is in reference to a merchant dispute, please attach supporting documentation (emails, letters, etc.) of resolution attempts.

Your account may be provided provisional credit for the amount in question. After completion of our investigation if the transaction is found to be valid, the provisional credit may be reversed.

Signature \_\_\_\_\_

Date \_\_\_\_\_