



Money Matters

Des Moines Police Officers' Credit Union

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Fax: 515.243.1143

email: info@dmpo-cu.org
www.dmpo-cu.org

Lobby & Drive-Up Hours:
M-F—8 a.m. to 4 p.m.

Office Closings:

Monday, May 3
Office will be closed for
System Upgrade.

Monday, May 31
Memorial Day

Monday, July 5
Independence Day

Get Ready For Enhanced Services in May!

On May 1, 2010, Des Moines Police Officers' Credit Union will be implementing a system upgrade that will deliver many of the service enhancements our members have been asking for...as well as the opportunity to expand our service offerings in the future!

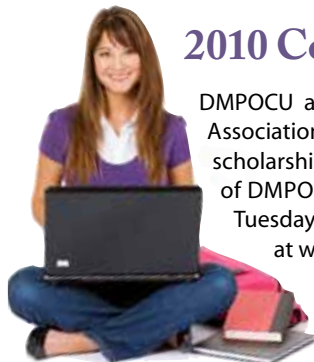
There are a few things we want to make you aware of prior to the upgrade on May 1:

- ① The upgrade will require some service interruptions April 30-May 3. Please see the enclosed statement insert for specific dates and times. We encourage you to take care of any financial needs the week of April 26-30 to ensure your needs are met.
- ② All normal transactions will NOT be affected, such as check clearing, payroll and retirement income deposits, loan and other payments, etc.
- ③ To ensure we provide you with the best service possible, DMPOCU will be enlisting the help of the new system's team of experts for a few days following the upgrade. These experts will assist us in answering your questions about Home Banking and Bill Pay services. Therefore, if you're assisted via phone by an "unfamiliar voice," it's simply because we want your questions answered quickly and correctly as we continue to learn the new system.

The best way to stay informed is via our upgrade emails. Please visit our website at www.dmpo-cu.org and click on the "Upgrade Update" banner to sign-up to receive emails related to the System Upgrade.

It's
All About
U
system upgrade
5.01.2010

System Upgrade 2010...It's All About U!



2010 College Scholarships

DMPOCU and the Des Moines Burial Association are offering four \$500 college scholarships to the children of members of DMPOCU. Applications are due Tuesday, June 1, 2010. Visit our website at www.dmpo-cu.org for information or to print an application.



Mark Your Calendar 79th Annual Meeting

**When: Tues., April 20, 2010
at 11:00 a.m.**

**Where: DMPO Credit Union,
Lower Level**

**FREE Pizza, pop and a prize drawing
for a Garmin GPS! See back for details!**

Continued from front...

Great New Service Capabilities Begin May 3, 2010!

Beginning May 3, you will have access to many new and improved financial services thanks to a system upgrade. Your DMPOCU staff is working hard to offer services that many of you have requested: services that will help you manage your finances better, and make your life easier.

It's All About

U

system upgrade
5.01.2010

Improvements include:

> "It's Me 247" Online Banking

- See images of cleared checks
- Set up E-Alerts
- Open & name special savings accounts online
- Open certificates online
- Single sign-on to all electronic services
- Customizable screens
- Pay your DMPOCU MasterCard via Online Banking
- Mobile Banking – secure banking from your smart phone

> Easy Pay Electronic Bill Pay

- Sign-on simultaneously with Online Banking
- Calendar feature enables you to manage payments and set up personal reminders
- Order gift checks online
- Donate to your favorite charity
- Pay bills from two checking accounts

> Coming soon after May 3rd

- Set up automatic checks payable to other people
- Email money to kids, babysitters, dentist, or to that good friend who lent you money when you forgot your wallet!
- Set up transfers to other financial institutions
- Customizable security settings

> Environmentally-Friendly Services

- E-Statements
- E-Alerts in Online Banking & Bill Pay
- E-Notices
- E-Disclosures
- E-Newsletters

This upgrade is the result of several years' work by your credit union team. You have described the kinds of service you wanted, and we believe this system upgrade will deliver them! These hardware and systems changes, along with the staff training, prepare us to bring you even greater service improvements in the future.

Questions?

Please visit our website at www.dmpo-cu.org and click on the "Upgrade Update" banner to get the latest information, or stop-in or call the credit union.

79th Annual Meeting – Don't Miss It!

Members are encouraged to attend the 79th Annual Membership Meeting on Tuesday, April 20 at 11:00 at the Credit Union.

Enjoy a complementary lunch of pizza and pop during the business meeting, and get a sneak-peak of some of the service enhancements you'll enjoy following the system upgrade on May 1. Plus, all members in attendance will be entered in to our prize drawing for a Garmin GPS system that will be awarded at the close of the meeting.

The slate of candidates will be confirmed by acclamation at the Annual Meeting. Incumbents up for reelection are Jack Beardsley, Jr., Darrel Cox, James Harkin and David Smith, Jr. Nominations will not be accepted from the floor.

See our website at www.dmpo-cu.org for more information, or contact the credit union.

**YOU COULD WIN
A GARMIN GPS!***

**Actual prize drawing item may vary from photo.*

