

**TABULAR DISCLOSURE**

Annual Percentage Rate (APR) for Purchases	MasterCard Platinum 7.90% VISA/MasterCard Gold 12.90% VISA/MasterCard Regular 13.90%
Other APRs	VISA/MasterCard Cash Advance Platinum.....7.90% Gold.....12.90% Regular.....13.90% VISA/MasterCard Balance Transfer Platinum.....7.90% Gold.....12.90% Regular.....13.90%
Grace Period for Purchases	25 Days
Method of Computing the Balance for Purchases	Average Daily Balance (Including New Purchase)
Annual Fee	None
Minimum Finance Charge	None
Transaction Fee for Purchases	None
Foreign Transaction Fee	.....1% ♦
Cash Advance Fee	.....None
Late Payment Fee	.....\$18.00*
Over-the-Credit-Limit Fee	.....None

♦ of transaction amount

\* All InvestTex credit cards will be assessed a flat charge of \$18.00 each month the minimum payment is not paid within ten (10) days of the due date.

The information disclosed here is accurate as of 1/2010. Please call the Credit Union for current information at 1-866-449-0109 or 281-449-0109.

Credit card changes require 45 days advance notice. Credit cardholders may cancel their credit card prior to the effective date of a rate change.

**Main Office**  
905 Aldine Bender  
Houston, Texas 77032

**Cypresswood Branch**  
230 Cypresswood Drive  
Suite H  
Spring, Texas 77388

**Atascocita Branch**  
5444 Atascocita Road  
Suite 108  
Humble, Texas 77346

**Carl Wunsche Sr. High School In-School Branch**  
900 Wunsche Loop  
Spring, Texas 77373

**North Loop West Branch**  
811 North Loop Freeway  
West  
Houston, TX 77008

**Tomball Parkway Branch**  
24922 Tomball Parkway,  
Suite 100  
Tomball, TX 77375

Office 281-449-0109  
Toll-Free 866-449-0109  
Fax 281-449-3649  
Audio Response 281-442-4917  
Toll-Free Audio Response 866-298-4917  
Website InvestexCU.org

**Hours of Operation**

Lobby Hours  
Monday-Friday (except Thursday): 8:30am to 5:00pm  
Thursday: 9:00am to 5:00pm  
Saturday: 8:30am to 3:00pm

**Drive-Thru**

Main  
Mon-Fri: 7:00am to 6:00pm  
Saturday: 8:30am to 3:00pm

All Other Branches (except Wunsche Branch)

Monday-Friday: 8:30am to 6:00pm  
Saturday: 8:30am to 3:00pm

**Wunsche In-School Branch**

Monday-Friday: 9:00am to 12:30pm  
(access may vary depending on school schedule)



Revised 2/10

# Credit Card Application

Rates as low as

## 7.9% APR\*

On MasterCard Platinum

Other Credit Card Products Are Available Including **VISA.**

**InvestexCU.org**



**(281) 449-0109**

\*APR is Annual Percentage Rate. Rates Differ on Other Credit Card Products Offered at InvestTex.

**INVESTEX CREDIT UNION**  
 905 Aldine Bender Rd.  
 Houston, TX 77032  
 (281) 449-0109 · InvesTexCU.org

**A table that includes the APRs and other required cost disclosures for credit card applications is on the reverse side of this application.**



Check below to indicate the type of credit for which you are applying. Married Applicants may apply for a separate account.

- Individual Credit:** You must complete the **Applicant** section about yourself and the **Other** section about your spouse if: (1) you live in or the property you pledged as collateral is located in a community property state (AK, AZ, CA, ID, LA, NM, NV, TX, WA, WI); (2) your spouse will use the account; or (3) you are relying on your spouse's income as a basis for repayment. If you are relying on income from alimony, child support, or separate maintenance, complete the **Other** section to the extent possible about the person on whose payments you are relying.
- Joint Credit:** Each applicant must **individually** complete the appropriate section below. If the Co-Borrower is the spouse of the applicant, mark the Co-Applicant box.
- Guarantor:** Complete the **Other** section if you are a guarantor on an account/loan.

Applicant		
NAME (Last - First - Initial)	MOTHER'S MAIDEN NAME	
MEMBER NUMBER	SOCIAL SECURITY NUMBER	
DRIVER'S LICENSE NUMBER/STATE		
BIRTH DATE	HOME PHONE ( ) ( )	WORK PHONE/EXT. ( ) ( )
E-MAIL ADDRESS		
PRESENT ADDRESS (STREET-CITY-STATE-ZIP)	<input type="checkbox"/> OWN <input type="checkbox"/> RENT	PAYMENT \$
<b>Employment</b> NAME AND ADDRESS OF EMPLOYER		
START DATE	POSITION	
<b>NOTICE:</b> ALIMONY, CHILD SUPPORT, OR SEPARATE MAINTENANCE INCOME NEED NOT BE REVEALED IF YOU DO NOT CHOOSE TO HAVE IT CONSIDERED.		
GROSS EMPLOYMENT INCOME	OTHER INCOME	
\$ _____ PER _____	\$ _____ PER _____	
SOURCE		

Other: <input type="checkbox"/> Co-Applicant <input type="checkbox"/> Spouse <input type="checkbox"/> Guarantor		
NAME (Last - First - Initial)	MOTHER'S MAIDEN NAME	
MEMBER NUMBER	SOCIAL SECURITY NUMBER	
DRIVER'S LICENSE NUMBER/STATE		
BIRTH DATE	HOME PHONE ( ) ( )	WORK PHONE/EXT. ( ) ( )
E-MAIL ADDRESS		
PRESENT ADDRESS (STREET-CITY-STATE-ZIP)	<input type="checkbox"/> OWN <input type="checkbox"/> RENT	PAYMENT \$
<b>Employment</b> NAME AND ADDRESS OF EMPLOYER		
START DATE	POSITION	
<b>NOTICE:</b> ALIMONY, CHILD SUPPORT, OR SEPARATE MAINTENANCE INCOME NEED NOT BE REVEALED IF YOU DO NOT CHOOSE TO HAVE IT CONSIDERED.		
GROSS EMPLOYMENT INCOME	OTHER INCOME	
\$ _____ PER _____	\$ _____ PER _____	
SOURCE		

**PERSONAL REFERENCE** RELATIONSHIP: \_\_\_\_\_ HOME PHONE: \_\_\_\_\_  
 NAME AND ADDRESS OF NEAREST RELATIVE NOT LIVING WITH YOU: \_\_\_\_\_

**STATE LAW NOTICES OHIO RESIDENTS ONLY:** THE OHIO LAWS AGAINST DISCRIMINATION REQUIRE THAT ALL CREDITORS MAKE CREDIT EQUALLY AVAILABLE TO ALL CREDITWORTHY CUSTOMERS, AND THAT CREDIT REPORTING AGENCIES MAINTAIN SEPARATE CREDIT HISTORIES ON EACH INDIVIDUAL UPON REQUEST. THE OHIO CIVIL RIGHTS COMMISSION ADMINISTERS COMPLIANCE WITH THIS LAW.  
**WISCONSIN RESIDENTS ONLY:** (1) NO PROVISION OF ANY MARITAL PROPERTY AGREEMENT UNILATERAL STATEMENT UNDER SECTION 766.59, OR COURT DECREE UNDER SECTION 766.70 WILL ADVERSELY AFFECT THE RIGHTS OF THE CREDIT UNION UNLESS THE CREDIT UNION IS FURNISHED A COPY OF THE AGREEMENT, STATEMENT OR DECREE, OR HAS ACTUAL KNOWLEDGE OF ITS TERMS, BEFORE THE CREDIT IS GRANTED OR THE ACCOUNT IS OPENED. (2) PLEASE SIGN IF YOU ARE **NOT** APPLYING FOR THIS ACCOUNT OR LOAN WITH YOUR SPOUSE. THE CREDIT BEING APPLIED FOR, IF GRANTED, WILL BE INCURRED IN THE INTEREST OF THE MARRIAGE OR FAMILY OF THE UNDERSIGNED.

<b>X</b>	
SIGNATURE FOR WISCONSIN RESIDENTS ONLY	DATE

SIGNATURES

YOU PROMISE THAT EVERYTHING YOU HAVE STATED IN THIS APPLICATION IS CORRECT TO THE BEST OF YOUR KNOWLEDGE. IF THERE ARE ANY IMPORTANT CHANGES YOU WILL NOTIFY US IN WRITING IMMEDIATELY. YOU AUTHORIZE THE CREDIT UNION TO OBTAIN CREDIT REPORTS IN CONNECTION WITH THIS APPLICATION FOR CREDIT AND FOR ANY UPDATE, INCREASE, RENEWAL, EXTENSION, OR COLLECTION OF THE CREDIT RECEIVED. YOU UNDERSTAND THAT THE CREDIT UNION WILL RELY ON THE INFORMATION IN THIS APPLICATION AND YOUR CREDIT REPORT TO MAKE ITS DECISION. IF YOU REQUEST, THE CREDIT UNION WILL TELL YOU THE NAME AND ADDRESS OF ANY CREDIT BUREAU FROM WHICH IT RECEIVED A CREDIT REPORT ON YOU. IT IS A FEDERAL CRIME TO WILLFULLY AND DELIBERATELY PROVIDE INCOMPLETE OR INCORRECT INFORMATION ON LOAN APPLICATIONS MADE TO FEDERAL CREDIT UNIONS OR STATE CHARTERED CREDIT UNIONS INSURED BY NCUA. YOU UNDERSTAND THAT THE USE OF YOUR CARD WILL CONSTITUTE ACKNOWLEDGEMENT OF RECEIPT AND AGREEMENT TO THE TERMS OF THE CREDIT CARD AGREEMENT.  
**A CONDITION OF YOUR ACCOUNT IS YOUR GRANTING US A SECURITY INTEREST IN YOUR SHARE ACCOUNTS. BY SIGNING BELOW YOU GRANT US A SECURITY INTEREST IN ALL INDIVIDUAL AND JOINT SHARE AND/OR DEPOSIT ACCOUNTS YOU HAVE WITH US NOW AND IN THE FUTURE TO SECURE YOUR CREDIT CARD ACCOUNT. WHEN YOU ARE IN DEFAULT WE MAY APPLY THE BALANCE IN THESE ACCOUNTS TO ANY AMOUNTS DUE UNDER THE CREDIT CARD AGREEMENT. SHARES AND DEPOSITS IN AN INDIVIDUAL RETIREMENT ACCOUNT AND ANY OTHER ACCOUNT THAT WOULD LOSE SPECIAL TAX TREATMENT UNDER THE STATE OR FEDERAL LAW IF GIVEN AS SECURITY ARE NOT SUBJECT TO THIS SECURITY INTEREST.**

<b>X</b> (SEAL)	<b>X</b> (SEAL)
APPLICANT'S SIGNATURE	OTHER SIGNATURE
DATE	DATE

**FOR CREDIT UNION USE ONLY**

APPROVED    NO. OF CARDS \_\_\_\_\_    CREDIT LIMIT \$ \_\_\_\_\_    CREDIT CARD NUMBER \_\_\_\_\_

DECLINED    CREDIT COMMITTEE OR LOAN OFFICER SIGNATURE \_\_\_\_\_

DETACH AND RETURN THIS APPLICATION TO YOUR CREDIT UNION



## VISA/MASTERCARD CREDIT CARD AGREEMENT

In this Agreement the words "you" and "your" mean each and all of those who agree to be bound by this Agreement; "Card" means the VISA/MasterCard credit card and any duplicates, renewals, or substitutions the Credit Union issues to you; "Account" means your VISA/MasterCard credit card line of credit account with the Credit Union, and "Credit Union" means the Credit Union whose name appears on this Agreement or anyone to whom the Credit Union transfers this Agreement.

**1. Using Your Account** - If you are approved for an Account, the Credit Union will establish a line of credit for you and notify you of your credit limit. You agree that your credit limit is the maximum amount (purchases, cash advances, finance charges, plus "other charges") that you will have outstanding on your Account at any time. If you are over your credit limit, you must pay the amount you are over before payments will begin to restore your credit limit. You may request an increase in your credit limit only by a method acceptable to the Credit Union. The Credit Union has the right to reduce your credit limit, refuse to make advance and/or terminate your Account at any time for any reason not prohibited by law.

**2. Using Your Card** - You may use your card to make purchases from merchants and others who accept VISA/MasterCard Cards. However, you may not use your Card to initiate any type of gambling transaction. If you wish to pay for goods or services over the internet, you may be required to provide card member security information before you will be permitted to complete the transaction. You may also obtain cash advances from the Credit Union and from other financial institutions that accept VISA/MasterCard Cards, and from some automated teller machines (ATMs). (Not all ATMs accept VISA/MasterCard Cards.) To obtain cash advances from an ATM, you must use the Personal Identification Number (PIN) that is issued to you for use with your Card. You agree that you will not use your Card for any transaction that is illegal under applicable federal, state, or local law.

**3. Responsibility** - You agree to pay all charges (purchases and cash advances) to your Account that are made by you or anyone whom you authorize to use your Account. You also agree to pay all finance charges and other charges added to your Account under the terms of this Agreement or another agreement you made with the Credit Union. If this is a joint Account, Section 17 below also applies to your Account.

**4. Finance Charges** - You will pay a FINANCE CHARGE for all advances made against your REGULAR credit card at the periodic rate of .0003808% per day, which has a corresponding ANNUAL PERCENTAGE RATE of 13.9%. You will pay FINANCE CHARGE for all advances made against your GOLD credit card at the periodic rate of .0003534% per day, which has a corresponding ANNUAL PERCENTAGE RATE of 12.9%. You will pay FINANCE CHARGE for all advances made against your PLATINUM credit card at the periodic rate of .0002164% per day, which has a corresponding ANNUAL PERCENTAGE RATE of 7.9%. Cash advances incur a FINANCE CHARGE from the date they are posted to the account. If you have paid your account in full by the due date shown on your previous statement, or there is no previous balance, you have not less than 25 days to repay your account balance before a FINANCE CHARGE on new purchases will be imposed. Otherwise there is no grace period and new purchases will incur a FINANCE CHARGE from the date they are posted to the account. The FINANCE CHARGE is figured by applying the periodic rate to the "balance subject to FINANCE CHARGE" which is the "average daily balance" of your account, including certain current transactions. The "average daily balance" is arrived by taking the beginning balance of your account each day and adding any new cash advances, and, unless you pay your account in full by the due date shown on your previous monthly statement or there is no previous balance, adding in new purchases, and subtracting any payment or credits and unpaid FINANCE CHARGES. The daily balances for the billing cycle are then added together and divided by the number of days in the billing cycle. The result is the "average daily balance". The FINANCE CHARGE is determined by multiplying the "average daily balance" by the number of days in the billing cycle and applying the periodic rate to the product. You may pay any amounts outstanding at any time without penalty for early payment.

**5. Other Charges** - The following other charges (fees) will be added to your Account, as applicable:

**a. Over-the-Credit-Limit Fee:** None

**b. Late Payment Fee:** All InvestTex credit cards will be assessed a flat charge of \$18.00 each month the minimum payment is not paid within ten (10) days of the due date.

**c. Return Check Fee:** If a check or share draft used to make a payment on your account is returned unpaid, you may be charged a fee of \$25.00 for each item returned.

**d. Collection Costs:** You agree to pay all costs of collecting the amount you owe

under this Agreement, including court costs and reasonable attorney's fees.

**6. PAYMENTS** - Each month you must pay at least the minimum payment shown on your statement by the date specified on the statement or no later than twenty-five (25) days from the statement closing date, whichever is later. If your statement says the payment is "Now Due," your payment is due no later than twenty-five (25) days from the statement closing date. You may pay more frequently, pay more than the minimum payment or pay the Total New Balance in full. If you make extra or larger payments, you are still required to make at least the minimum payment each month your Account has a balance (other than a credit balance). The minimum payment is 3% of your Total New Balance, or \$15.00, whichever is greater, plus the amount of any prior minimum payments that you have not made, and any amount you are over your credit limit. The Credit Union also has the right to demand immediate payment of any amount by which you are over your credit limit.

**7. Payment Allocation** - Subject to applicable law, your payments may be applied to what you owe the Credit Union in any manner the Credit Union chooses.

**8. Security Interest** - If you give the Credit Union a specific pledge of shares by signing a separate pledge of shares, your pledged shares will secure your Account. You may not withdraw amounts that have been specifically pledged to secure your Account until the credit union agrees to release all or part of the pledged amount. In addition, your Account is secured by all other shares you have in any individual or joint account with the Credit Union, except for shares in an Individual Retirement Account or in any other account that would lose special tax treatment under state or federal law if given as security. You authorize the Credit Union to apply the balance in your individual or joint share accounts to pay any amounts due on your Account if you should default. Collateral securing other loans you have with the Credit Union may also secure this loan, except that a dwelling will never be considered as security for this Account, notwithstanding anything to the contrary in any other agreement.

**9. Default** - You will be in default if you fail to make any minimum payment or other required payment by the date that it is due. You will be in default if you break any promise you make under this Agreement. You will be in default if you die, file for bankruptcy or become insolvent, that is, unable to pay your obligations when they become due. You will be in default if you make any false or misleading statements in any credit application or credit update. You will also be in default if something happens that the Credit Union believes may substantially reduce your ability to repay what you owe.

When you are in default, the Credit Union has the right to demand immediate payment of your full Account balance without giving you notice. If immediate payment is demanded, you agree to continue paying finance charges, at the periodic rate charged before default, until what you owe has been paid, and any shares that were given as security for your Account may be applied towards what you owe.

### 10. Liability for Unauthorized Use-Lost/Stolen Card Notification -

- **VISA** You agree to notify us immediately, orally or in writing at 905 Aldine Bender, Houston, TX 77032 or telephone (800) 442-4757, of the loss, theft, or unauthorized use of your Credit Card. You will not be liable for unauthorized use that occurs after you notify us of the loss, theft or possible unauthorized use. You will have no liability for unauthorized purchases made with your credit card, unless you are grossly negligent in the handling of your card. In any case, your liability will not exceed \$50.

- **MasterCard** You may be liable for the unauthorized use of your Credit Card. You will not be liable for unauthorized use that occurs after you notify us at 905 Aldine Bender, Houston, TX 77032 in writing or telephone us at (800) 442-4757, of the loss, theft, or possible unauthorized use. However, if you exercise reasonable care in safeguarding your card from risk of loss or theft, have not reported two (2) or more incidents of unauthorized use in the last twelve (12) months, and if your account is in good standing, you may not be liable for any unauthorized purchase transactions. In any case, your liability will not exceed \$50.

**11. Changing or Terminating Your Account** - The Credit Union may change the terms of the Agreement from time to time. Notice of any change will be given in accordance with applicable law. If permitted by law and specified in the notice to you, the change will apply to your existing Account balance as well as to future transactions.

Either you or the Credit Union may terminate this Agreement at any time, but termination by you or the Credit Union will not affect your obligation to pay the Account balance plus any finance and other charges you owe under this agreement. You are also responsible for all transactions made to your Account after termination, unless the transactions were unauthorized.

The Card or Cards you receive remain the property of the Credit Union and you must recover or surrender to the Credit Union all Cards upon request or upon termination of this Agreement whether by you or the Credit Union. The Credit Union has the right to require you to pay your full Account balance at any time after your Account is terminated, whether it is terminated by you or the Credit Union. If this is a joint Account, Section 17 of this Agreement also applies to termination of the Account.

**12. Credit Information** - You authorize the Credit Union to investigate your credit standing when opening or reviewing your Account. You authorize the Credit Union to disclose information regarding your Account to credit bureaus and creditors who inquire about your credit standing. If your account is eligible for emergency cash and/or emergency card replacement services, and you request such services, you agree that we may provide you with the requested service(s).

**13. Returns and Adjustments** - Merchants and others who honor your Card may give credit for returns or adjustments, and they will do so by sending the Credit Union a credit slip which will be posted to your Account. If your credits and payments exceed what you owe the Credit Union, the amount will be applied against future purchases and cash advances. If the credit balance amount is \$1 or more, it will be refunded upon your written request or automatically after six (6) months.

**14. Additional Benefits/Card Enhancements** - The Credit Union may from time to time offer additional services to your Account, such as travel accident insurance, at no additional cost to you. You understand that the Credit Union is not obligated to offer such services and may withdraw or change them at any time.

#### **15. Foreign Transactions** -

- **VISA.** Purchases and cash advances made in foreign currencies will be debited from your account in U.S. dollars. The exchange rate between the transaction currency and the billing currency used for processing international transactions is a rate selected by Visa from a range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate Visa itself receives or the government-mandated rate in effect for the applicable central processing date. The exchange rate used on the processing date may differ from the rate that would have been used on the purchase date or cardholder statement posting date.

A fee of 1 percent of the amount of the transaction, calculated in U.S. dollars, will be imposed on all foreign transactions, including purchases, cash advances and credits to your account. A foreign transaction is any transaction that you complete or a merchant completes on your card outside of the United States, with the exception of U.S. military bases, U.S. territories, U.S. embassies or U.S. consulates.

- **MasterCard.** Purchases, cash advances and cash withdrawals made in foreign currencies will be debited from your account in U.S. dollars. The exchange rate used to convert foreign currency transactions to U.S. dollars is either a government-mandated exchange rate or a wholesale exchange rate and is selected by MasterCard. The rate MasterCard uses for a particular transaction is the rate MasterCard selects for the applicable currency on the day the transaction is processed. This rate may differ from the rate applicable on the date the transaction occurred or was posted to your account.

A fee of up to 1 percent will be charged on all transactions completed outside of the United States where the cardholder's country code differs from the merchant's country code. In addition, a fee up to 1 percent will be charged on all transactions completed in a foreign currency. All fees are calculated based on the transaction amount after it is converted to U.S. dollars. These fees are charged except where included.

**16. Merchant Disputes** - The Credit Union is not responsible for the refusal of any merchant or financial institution to honor your Card. The Credit Union is subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the Card if you have made a good faith attempt but have been unable to obtain satisfaction from the merchant or service provider, and (a) your purchase was made in response to an advertisement the Credit Union sent or participated in sending to you; or (b) your purchase cost more than \$50 and was made in your state or within one hundred (100) miles of your home.

**17. Joint Accounts** - If this is a joint Account, each person on the Account must sign the Agreement (by signing on the application). Each of you will be individually and jointly responsible for paying all amounts owed under this Agreement. This means that the Credit Union can require any one of you individually to repay the entire amount owed under this Agreement. Each of you authorizes the other(s) to make purchases or cash advances individually. Any one of you may terminate the Account and the termination will be effective as to all of you.

**18. Effect of Agreement** - This Agreement is the contract which applies to all transactions on your Account even though the sales, cash advances, credit or other slips you sign or receive may contain different terms.

**19. No Waiver** - The Credit Union can delay enforcing any of its rights any number of times without losing them.

**20. Statement And Notices** - Statements and notices will be mailed to you at the most recent address you have given the Credit Union. Notice sent to any one of you will be considered notice to all.

**21. Final Expression** - This Agreement is the final expression of the terms and conditions of this VISA/MasterCard line of credit between you and the Credit Union. This written Agreement may not be contradicted by evidence of any alleged oral agreement.

**22. Copy Received** - You acknowledge that you have received a copy of the Agreement.

**23. Signatures** - By signing in the Signature area of the application form that was attached to this Agreement when you received it, you agree to the terms of this Agreement. You should detach this Agreement from the application and retain it for your records.

**24. Credit Card Changes** - Any Credit Card changes require 45 days advance notice. Credit Card holders may cancel their credit card prior to the effective date of the changes.

**24. Age** - Applicants must be 21 years of age or a parent/legal guardian will be required to sign as a co-applicant.

### **YOUR BILLING RIGHTS KEEP THIS NOTICE FOR FUTURE USE**

This notice contains important information about your rights and our responsibilities under the Fair Credit Billing Act.

#### **Notify Us In Case of Errors Or Questions About Your Bill -**

If you think your bill is wrong or if you need more information about a transaction on your bill, write us on a separate sheet at the address listed on your bill. Write to us as soon as possible. We must hear from you no later than sixty (60) days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are not sure about.

If you have authorized us to pay your credit card bill automatically from your savings or share draft account, you can stop the payment on any amount you think is wrong. To stop the payment your letter must reach us three (3) business days before the automatic payment is scheduled to occur.

#### **Your Rights And Our Responsibilities After We Receive Your Written Notice -**

We must acknowledge your letter within thirty (30) days, unless we have corrected the error by then. Within ninety (90) days, we must either correct the error or explain why we believe the bill was correct.

After we receive your letter, we cannot try to collect any amount you question, or report you as delinquent. We can continue to bill you for the amount you question, including finance charges, and we can apply an unpaid amount against your credit limit. You do not have to pay any questioned amount while we are investigating, but you are still obligated to pay the parts of your bill that are not in question.

If we find that we made a mistake on your bill, you will not have to pay any finance charges related to any questioned amount. If we didn't make a mistake, you may have to pay finance charges, and you will have to make up any missed payments on the questioned amount. In either case, we will send you a statement of the amount you owe and the date that it is due.

If you fail to pay the amount that we think you owe, we may report you as delinquent. However, if our explanation does not satisfy you and you write to us within ten (10) days telling us that you still refuse to pay, we must tell anyone we report to that you have a question about your bill. And, we must tell you the name of anyone we reported you to. We must tell anyone we report you to that the matter has been settled between us when it finally is.

If we don't follow these rules, we can't collect the first \$50 of the questioned amount, even if your bill was correct.

#### **Special Right For Credit Card Purchases -**

If you have a problem with the quality of property or services that you purchased with a credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the property or services. There are two (2) limitations on this right:

- You must have made the purchase in your home state or within one hundred (100) miles of your current mailing address; and
- The purchase price must have been more than \$50.

These limitations do not apply if we own or operate the merchant, or if we mailed you the advertisement for the property or services.