

# What's My Balance?

For account information, the most efficient methods to use are:

- **Our Automated Telephone System:**  
**STARS at (703) 771-3089 or 1-877-STARS**
- **Our Online Banking product:**  
**ONLINE ACCESS at [www.loudouncu.com](http://www.loudouncu.com)**

These systems are very easy to use and are available 24/7. Avoid being put on hold and access your account directly! If you are not sure you are set up for these services, please email us at [info@loudouncu.com](mailto:info@loudouncu.com) or call (703) 777-4744.



## Attention Hospital Employees...

As a convenience to our members who work at the Lansdowne location, **the Credit Union will be at the hospital once a week starting Monday, April 7, 2008.** (If a holiday falls on a Monday, we will be there on Tuesday).

DAY	TIME	PLACE
<b>MONDAYS</b>	<b>11am - 1:30pm</b>	<b>CAFETERIA</b>

An experienced Credit Union Representative will be there to answer your questions, open new accounts, accept deposits, and if you provide us with one day's notice, and are approved for a loan, we will bring your loan documents and check to you! As this is a new endeavor, we love to hear your feedback so we can make improvements each time we visit.

## Holiday Schedule

### MEMORIAL DAY

CLOSED

Monday, May 26

### INDEPENDENCE DAY

CLOSED

Friday, July 4



112 A South Street, SE  
Leesburg, VA 20175  
(703) 777-4744  
Fax (703) 777-5056

#### HOURS

Monday, Tuesday, Thursday, Friday  
8:00 am to 5:30 pm  
Wednesday  
CLOSED

#### ACCOUNT ACCESS

STARS (703) 771-3089  
Online [www.loudouncu.com](http://www.loudouncu.com)  
General Inquiries [info@loudouncu.com](mailto:info@loudouncu.com)  
Loan Inquiries [loans@loudouncu.com](mailto:loans@loudouncu.com)

#### INCLEMENT WEATHER POLICY

When Loudoun County Government is closed, the credit union is closed. On questionable days, please call our office at 703-777-4744 or check our web site at [www.loudouncu.com](http://www.loudouncu.com) for delayed openings and early closings.

#### NEW WIRE INSTRUCTIONS

Effective October 1, 2006 - All incoming wires to your account should be directed as follows:

#### VACORP Federal Credit Union

R/T# 251484323

#### Further Credit to:

Loudoun Credit Union

Acct# 056080126

#### Final Credit to:

Your Name

Your LCU Account #



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Your  
**MONEY  
MATTER\$**

[www.loudouncu.com](http://www.loudouncu.com)





## Scholarship Winners

Our Scholarship Program was established to applaud the exemplary accomplishments of our student members and to support their continued education and training beyond high school.

LCU would like to congratulate the following winners of the 2007-2008 Scholarship award of \$1,000 each to:

**ASHLEY E. CAMERON**

**LAURA R. GRAY**

LCU is proud to recognize the academic achievements of deserving students as part of our commitment to being an active, involved and caring member of the community.



## New Office Hours

*Effective May 5, 2008*

the new lobby hours will be:

**MONDAY – FRIDAY • 9:00 am – 5:30 pm**

**We will no longer be closed on Wednesdays.**

Please note that we will be opening one hour later.

## Upgrades to Your Checking Account

**Effective April 1, if you maintain a minimum balance of \$1,000 or more, you will earn a dividend on your checking (share draft) account!**

The rate is based on ½ of the regular share (savings) rate; this dividend payment will be posted monthly. This action was taken by the board to target those members who tend to keep a higher balance in their checking account.

*Loudoun Credit Union: Working for your Interest*

## Congratulations! Darrin Myers!



*Darrin Myers, has accepted the position of Assistant Manager.*

In his new position, Darrin will be responsible for the overall branch operations and to provide leadership and supervision of the branch's service team. Darrin holds a Business degree from

Bellarmine University and has extensive background in the customer service industry.

## LOUDOUN CREDIT UNION Privacy Policy Statement

Loudoun Credit Union (LCU) is committed to making available financial products and services that will enable you to meet your financial needs and reach your financial goals. Protecting personal information and using it in a manner consistent with your expectations is a high priority for everyone associated with the Credit Union.

As a member of the Credit Union, you also have a responsibility to safeguard your financial information.

To ensure that you can rely upon the quality of products and services we make available, the Credit Union stands behind the following privacy policy:

- **LCU will collect only the personal information that is necessary to conduct our business.** That means just what is necessary to provide competitive financial products and services – no more.
- **LCU will protect your personal information.** The Credit Union will maintain strong security controls to ensure that member information in our files and computers is protected. Where appropriate, we will use security-coding techniques to protect against unauthorized access to personal records, ensure accuracy and integrity of communications and transactions, and protect member confidentiality.
- **You will always have access to your information.** As a member of the Credit Union, you will always have the opportunity to review your information and make necessary changes to ensure that our records are complete and accurate.
- **LCU will only share information when it is absolutely necessary.** We will only share information to administer the products and services we provide, when required to do so by the government, or when we partner with other businesses to offer a broader array of products and services.
- **LCU will partner only with businesses that follow strict confidentiality requirements.** The businesses we select will offer products designed to enhance our members' economic well-being. Under no circumstances will we authorize these firms to charge your account without your express consent, and we will not sell member information to telemarketing firms.
- **LCU will offer you a choice in how your information is used.** Any member of the Credit Union may elect to keep information from being shared with our business partners. We will inform you on how to exercise your choice, and we will take all reasonable steps to make sure your requests are followed. At least once a year, we will remind all members of your right to choose.

## Loudoun Credit Union Receives National Recognition!

*LCU was proud to win on the State level for its financial literacy program and was even prouder to learn that we received an honorable mention on the national level. During the week of March 3 – 7, 2008 the LCU's Kirby Kangaroo Program was on display at the Governmental Affairs Conference in Washington, DC. Manager/COO, Tammy Ellis, (pictured on the left) accepted the award on behalf of LCU.*

