

NCUA reports Phishing Scam e-mail (posted 4/3/07)

The NCUA (National Credit Union Administration) reports that credit union members continue to receive phishing e-mails that appear to be sent from NCUA. The message includes NCUA's logo and is addressed to "Credit Union holder account".

The first paragraph states, "Your credit union has joined our Federal Credit Union (FCU) network. For both our and your security, we are asking you to activate an online account on our database. After activation you can login on our system and your Social Security number and your Credit/Debit PIN number".

The message includes a link to the "FCU activation page" and concludes with "National Credit Union Administration Team apologizes for any inconvenience".

Loss Prevention Recommendations if you receive an unsolicited e-mail alleging to be from NCUA:

- If you have received a fraudulent phishing e-mail purportedly from NCUA, you should forward the entire e-mail message to Phishing@ncua.gov.
- Do not open any attachments to the e-mail, in case they contain malicious code that will infect your computer.
- Be aware that the NCUA NEVER asks credit union members to give out personal account information.
- For more Loss Prevention Recommendations, see our posting under September 20th, 2006.