

INSTRUCTIONS FOR FIRSTVISION™ ONLINE ACCOUNT ACCESS

Access to your accounts is just a click away! Follow the instructions below to access your information via FirstVision, our online banking program. If you have any questions, please contact us at 446-2125.

Logging on for the first time:

On the home page at our website – www.1stillinoiscu.org, you will see a FirstVision icon in the upper right corner of the home page. Double click on this icon and the screen below will appear:

FIRST VISION

Your Credit Union has just made getting your account information easier. Just enter your Member Number and PIN, then click on the Submit button.

Member Number:

PIN (Access Code):

Random Security Code:
For added security, please enter the code displayed to the right into the text box below it and then click the "Submit" button to proceed.

In order to log on the first time, you will need to know:

- 1.) Your Member Number
- 2.) The last 4 digits of your social security number – this is the PIN (Personal Identification Number) you will use to log in the first time. **After logging on the first time, you will automatically be asked to change the PIN to something more personal. The new PIN may be 4 – 16 digits [numbers and/or letters].**

The Random Security Code, as shown above, is an additional measure of security to protect your private information. In the event someone should attack our website via computer software, this code is invisible and protects you. This code will change each time you log in.

If the information you entered into the login page was correct, once you have clicked on "submit", you should see an icon flashing "Processing" for a second or two. A disclosure will appear for your review (only the first time a member logs in). If you agree to the terms in the disclosure, re-enter your member number and PIN for acceptance.

After a successful connection, you will see a summary of all of the accounts assigned to your member number. The menu for transactions is located along the top directly under the FirstVision logo. By placing your mouse over each topic, it expands for the transactions that are available. **A complete summary of all functions is available by going to the Options heading, clicking on "Help", then scrolling to the bottom of the page and selecting the "Help Index" to address a specific topic.**

INSTRUCTIONS FOR FIRSTVISION™ ONLINE BILLPAY ACCESS

You can now pay your bills online without using a stamp! Access to this service will be FREE for the first 90 days. After the initial trial period, the rate will increase to \$5.95 per month.

Logging on for the first time (NOTE: You must be logged into the FirstVision site to continue):

- 1.) Select the middle choice on the menu bar entitled "Billpay".
- 2.) When this window opens, scroll to the bottom of the page and click on:
Click [here](#) to register a new account.
- 3.) A new screen will open that you will be required to completely fill out. You will also need your checkbook to enter the data as directed on the screen. This is the sample:

Start Here

Before completing this form, please read the **Terms and Conditions** and have a personal check from the account you will use to make payments.

Terms and Conditions

[Print](#) 

Terms and Conditions Agreement for First Illinois CU Internet Bill pay Serv ▲

*** We recommend that you PRINT THIS PAGE for your records ***

Note: All references within this document to the terms "Payment Service" ▼

Personal Information

The information requested below is required to set up and maintain your bill pay service with First Illinois CU and is shared with our payment processor for this purpose. All information you provide here is transmitted to First Illinois CU using secure Internet data encryption technologies. For more information regarding your privacy, please see our [Privacy Policy](#).

First Name:

Middle Name:

Last Name:

Suffix:

Date of Birth:

 / /

Social Security Number:

 (ex:123-45-6789)

E-mail Address:

Home Address:

(No PO Boxes please)

Apt#/Suite#:

City:

State:

ZIP Code:

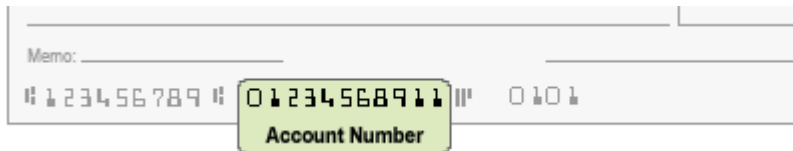
How long have you lived at this address?

Home Phone Number:

(ex: 303-875-1900)

Account Information

The information you provide here tells us which account you want to make payments from. You can find this information on the bottom of a check or deposit slip for your account. Refer to the picture below for assistance with locating your account number and routing transit number. Your payments will not process correctly if this information is incorrect.



Member Number:

Account Type:

Account Nickname:

(ex: Milo's Checking)

Account Number:

Verify Account Number:

Review and Submit

The information you have provided will be reviewed by First Illinois CU to verify your identity to prevent unauthorized access to your bill pay accounts. If all your information is correct, and you agree to the [Terms and Conditions](#) stated above, click **Submit**

Once you have completed this form and clicked "Submit", you will receive notification via email within 24 hours of your acceptance. **WHEN YOU CLICK SUBMIT, A PASSPHRASE WILL APPEAR ON THE SCREEN – PRINT THIS OUT FOR YOUR RECORDS AND USE IT TO LOG ON TO BILL PAY ONLY THE NEXT TIME YOU LOG IN. YOU CAN CHANGE YOUR PASSPHRASE WHEN YOU RETURN TO THE SITE TO SOMETHING EASIER TO REMEMBER.** If you have any questions regarding this process, please contact us at 446-2125.