

IMPORTANT NOTES FOR USING TOUCHTONE TELLER

1. When connecting and entering your account number, you will be prompted for your access code (PIN Number): **do not push # after you enter your PIN.**

***** ONLY USE # KEY WHEN PROMPTED *****

2. When transferring funds, the system will ask for your share account number – the codes are as follows:

Savings – **000** Free Checking -- **205**
Regular Checking – **201** Platinum Checking – **207**
Club Account – contact Credit Union

Transactions

10 Share to Share Account Transfer
11 Savings or Checking Account to Loan Transfer
14 Cross Member Account Transfer
15 Cross Member Transfer to Loan
17 Check Withdrawal from Share

Balance Inquiries

30 Checking Account Balance
31 Savings Account Balance
32 Loan Balance
33 Certificate of Deposit Balance
34 IRA Balance

Checking Inquiries

40 Last 10 checks cleared by date received
41 Last checking deposit
42 Last 10 checks cleared by check number

History

50 Last 10 Share Draft Deposits
51 Last 10 Share Account Deposits
52 Last 10 Share Withdrawals
53 Last 10 ATM Transactions
54 Last 10 ACH Deposits
55 Last 10 ACH Withdrawals
56 Last 10 Payroll Deposits

Dividend & Interest Inquiries

60 Year-to-date Dividends Paid
61 Year-to-date Loan Interest Paid
62 Prior Year Dividends Paid
63 Prior Year Loan Interest Paid
64 Last Dividend Applied

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FIRST ILLINOIS
CREDIT UNION

TOUCHTONE TELLER REFERENCE GUIDE

24 HOURS/DAY – 7 DAYS/WEEK

217-477-0527

217-477-0528

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