
Important Information Regarding Your Accounts with Aloha Federal Credit Union

These Terms and Conditions for Custom Image Services for your Aloha Federal Credit Union Snapshot Visa® custom image debit card are incorporated into your Membership & Account Agreement with Aloha Federal Credit Union. By submitting one or more images to be considered for use on your debit card, each cardholder ("you") agrees to the following Terms.

TERMS & CONDITIONS

By submitting any image to be considered for use on products that we allow to be customized/personalized by members, such as your Aloha Federal Credit Union debit card, each cardholder ("you") agrees to the following Terms.

Aloha Federal Credit Union reserves the right to add to or modify these Terms and to terminate the service of allowing custom image(s) to any of our products at any time, in the credit union's sole discretion.

You may not use images that contain any of the following:

1. Copyrighted material or other photographs not owned by you, including professional photographs taken by others.
2. Product brands and trademarked material.
3. Obscene or lewd material, harassing or discriminatory material, provocative material, or any other socially unacceptable material.
4. Currency or flags of any country or flags or symbols of any organization.
5. Phone numbers, web addresses, e-mail addresses, or other personal information.
6. Advertising.
7. Symbols of death, destruction, violence, or any other negative images that do not reflect positively on the credit union.
8. Celebrities and public figures, including sports, music, entertainment, and political figures.
9. Material that interferes or may interfere with the acceptance or security features of the card.

Further, Aloha Federal Credit Union does not allow the use of images, trademarked material, or product brands featured within an image that are or appear to be the property of someone other than the cardholder. Images that may

violate the law such as images of a sexual, destructive, or illegal nature, images containing harassing or offensive material such as profanity, ethnic slurs, racial epithets, or containing anything that may be construed as disparaging based on race, national origin, sex, sexual orientation, age, disability, religious or political beliefs, physical attributes, or any other classification protected by federal, state, or local law are also not allowed. Images of high-profile individuals, images containing personal or proprietary information, images that do not portray the credit union in a positive light, and images that may interfere with the acceptance of the card or the card security features are not accepted. In the terms and conditions for the debit card or any guidelines issued in connection with the card, the credit union reserves the right to reject any submitted image in its sole and absolute discretion.

You agree to indemnify, defend, and hold harmless Aloha Federal Credit Union and its directors, officers, employees, and contractors from and against any damages, costs, expenses, including court costs and attorney's fees, arising out of or related to your acts or omissions or any claim, action, or dispute, whether well grounded or baseless, that an image submitted by you violates the rights of any person or entity or applicable law.

FEES

The fee(s) associated with custom image services are as follows:

Debit Card \$6.50 each



2200 Kamehameha Hwy, Suite 200
Honolulu, Hawaii 96819
808-841-6836
www.AlohaFCU.com



This credit union is federally insured by the National Credit Union Administration. Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government.

We do business in accordance with the Equal Credit Opportunity Act & the Equal Housing Act.

© Aloha Federal Credit Union



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How to upload your image for an Aloha Snapshot Visa® Debit Card

Before uploading an image, be sure you have confirmed a new or replacement debit card order has been placed by Aloha Federal Credit Union staff. Upon confirmation, use these steps as a guide:

1. Have a digital image ready – in accordance with the guidelines we have set for the type and nature of images that are allowed – and be sure your image is 840 pixels by 840 pixels in size and no larger than 10 megabytes (MBs) in file size.
2. Visit www.AlohaFCU.com and look for the link “Upload your photo for a Snapshot Visa® Debit Card!” Click that link at the bottom of our home page.
3. Review all rules that are outlined at that link.
4. Then click on the link marked “Snapshot Visa® debit card image upload site” at the bottom of that page. Click Continue to proceed to that site.
5. Once you arrive at the upload page, click the “Browse” button to select the image you want to upload.
6. Then click the “Upload” button. Once your upload is successful, you will be asked for *Cardholder Information*.
7. Enter the required *Cardholder Information*, including the exact name that is being imprinted on your card as well as the exact mailing address that was provided to you by Aloha FCU staff. **Please note: The *Cardholder Information* you enter here must exactly match the information you receive from Aloha FCU staff in order that your image and your card order are matched properly.**
8. Then click the “Submit” button. Once your entire submission is received successfully, you will be returned to a page at the Aloha Federal Credit Union website.