

----- Forwarded message -----

From: **National Credit Union Administration** <>

Date: 2008/9/4

Subject: Update your personal records

To:

Dear NCUA® member,

You have recently updated your Credit Union account according to our standard security procedures. Unfortunately the update procedure failed because some of the information you provided was incorrect. We have reason to believe that your account was accessed by a third party. Because protecting the security of your account is our primary concern, we have limited access to sensitive NCUA account features.

Please understand that we cannot respond to individual messages through this email address. It is not secure and should not be used for credit card account related questions.

Please take 5-10 minutes out of your online experience and update your personal records again.

To update your Credit Union records click on the following link:  
[https://www.ncua.gov/my\\_account/FCUAdministration/ActivateFCU.asp](https://www.ncua.gov/my_account/FCUAdministration/ActivateFCU.asp)

However, failure to update your records will result in account suspension.

Accounts Management as outlined in our User Agreement, NCUA® will periodically send you information about site changes and enhancements.

Thank you,  
National Credit Union Administration® Customer Security Department.