

Online Mortgage Payments – FAQ

Can I make my mortgage payment online via CU Online?

Yes. You may make a regular mortgage payment for the exact amount due. If your loan is past due, however, the system requires the amount due to bring the loan current, including any late fees.

Can I make an online payment with extra principal?

Yes. You may make a regular payment with extra principal included as long as it is included in the same transaction.

(Example: regular payment = \$950.00, extra principal = \$50.00, transaction amount = \$1,000)

Can I make a principal-only payment?

No. The system will not accept a principal-only payment. If you wish to make a principal-only payment you may mail a check or call us to transfer the funds.

Can I make an extra payment to my escrow account online?

No. If you wish to make an extra payment to your escrow account you may mail a check or call us to transfer the funds.

Can I pay off my mortgage online?

No. Mortgage pay off transactions cannot be posted online. Please call us if you wish to pay off your mortgage.