

Automated Phone Call Scam Alert

We have received calls from several members who indicated they have recently received “automated” phone calls. In at least one instance, the call said it was from the Security Department of their financial institution stating their account had been suspended and they were to press #1 on their phone.

Another member indicated their caller said they were from a Twin Cities area credit union (they are not a member there) and that his account had been suspended. This call also indicated the member should press #1 on their phone.

A third member indicated that her call mentioned that her card had been compromised and that she needed to enter her card number into the phone.

All of the above members thought the calls were suspicious and did not follow through.

Wings Financial would never initiate an automated call such as those listed above. Please note the following should you receive a call like this.

- **What should you I do if I receive a call like this?** If calls like this are received, hang up! In addition, report such calls to the FCC (Federal Communications Commission), which has jurisdiction over telephone communications.
- **To File a Complaint** – Go to the complaint section of the FCC Web site at: <http://esupport.fcc.gov/complaints.htm>.
- **What if I followed through with a call such as those noted above?** If you provide account information in response to a call like those above, contact Wings immediately to close any accounts and/or cancel any cards if these numbers were provided. You may also file a complaint at the web address noted above.