

POSTCARD SCAM BULLETIN

The Better Business Bureau is warning consumers about a postcard that looks similar to one the postal service leaves in your mailbox when a package or letter is being held for you.

The deceptive postcard which, according to the BBB, has been received by southern Arizona residents, instructs recipients to call a toll-free telephone number in order to claim a “parcel” being held “in your Name.” On the front, the card is stamped with a message saying, “Unclaimed Article - Reply required within 7 days.”

A line on the card advises consumers to have credit card information ready when they call, which is something the Postal Service will never ask for, according to the BBB release, when you call about a package being held for you. The wording on the postcard is intended to persuade you to call the company’s toll-free number so it can obtain your credit card information and sell you a low-value jewelry product. BBB called the number and verified this.

If you receive this card, contact the local U.S. postal inspector’s office at 388-5311. Visit tucson.bbb.org for more information and to see a sample of the card.

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