MoneyGram International

Customer Service
1-800-542-3590

Money Order Claim Card

Refund / Photo Copy Request

This request is to be completed by **purchaser** only.

Please mail request to:
MoneyGram International
PO Box 610
Minneapolis, MN 55480-0610

Instructions:

1. Complete Money Order Claim Card. **Your signature must be present at the bottom of the form.** Retain the top half for your records.
2. Mail the following to MoneyGram International at the address listed in the upper right corner.
   a. The bottom half of completed Money Order Claim Card.
   b. A copy of your detachable money order receipt (retain the original receipt / stub for your records).
   c. $15 for processing fees (Check or money order payable to MoneyGram International. Please do not send cash).

Please Note:

- Purchaser must complete one Money Order Claim Card for each request.
- $15 processing fee must be included for each request. If not included, will be deducted from refund amount. (A photocopy will not be sent without the $15 fee.)
- Processing fees are non-refundable and are subject to change.
- A refund will be issued if the money order has not been cashed and the Money Order Claim Card is properly completed and signed by the purchaser.
- A photocopy of the money order will be provided if the money order was cashed. If you notice alterations to the money order, immediately contact customer service.
- Most requests are processed within 30 days; however, please allow up to 65 days for total processing.
- Incomplete or illegible Money Order Claim Cards can delay processing.

Money Order Serial Number: _____ Today's Date: _____

KEEP TOP PORTION FOR YOUR RECORDS. MAIL BOTTOM PORTION TO MONEYGRAM INTERNATIONAL AT ADDRESS LISTED ABOVE.

Attach copy of money order receipt/stub here.

Failure to include a copy of the receipt may delay processing.

**** This is not a guaranteed stop payment. ****

Money Order Serial Number/Letters	Dollar Amount	Purchase Date
— — — — — — — — — — — —		/ /

Money Order was: ☐ Blank
☐ Made payable to _____
Clearly print payee's name.

Name and address of location where money order was purchased:

Business Name: _____

Address: _____

City: _____ State: _____ Zip: _____

After standard processing time, would you like your request sent overnight for an additional $22 fee?

☐ Yes
☐ No

Please print clearly name and address of purchaser:

Name: _____

Address: _____

Suite/Apt: _____

City: _____ State: ___ Zip: _____

I understand and agree to the following; 1. Only MoneyGram can make the decision whether to pay a money order or not pay it, 2. I am still liable for the original money order and will repay MoneyGram its clearing banks and trustees and all costs incurred if this money order must be paid for any reason, and 3. if I find the original money order, I will return it to MoneyGram and use only the replacement money order provided.

REFUND CANNOT BE PROCESSED UNLESS SIGNED BY THE PURCHASER.

Sign: X _____

Telephone: _____

** FOR OFFICE USE ONLY **

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