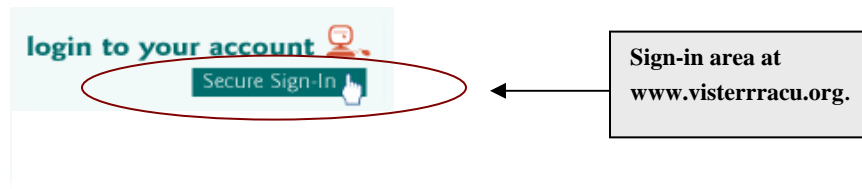


Enrolling in Multi-Factor Authentication (MFA)

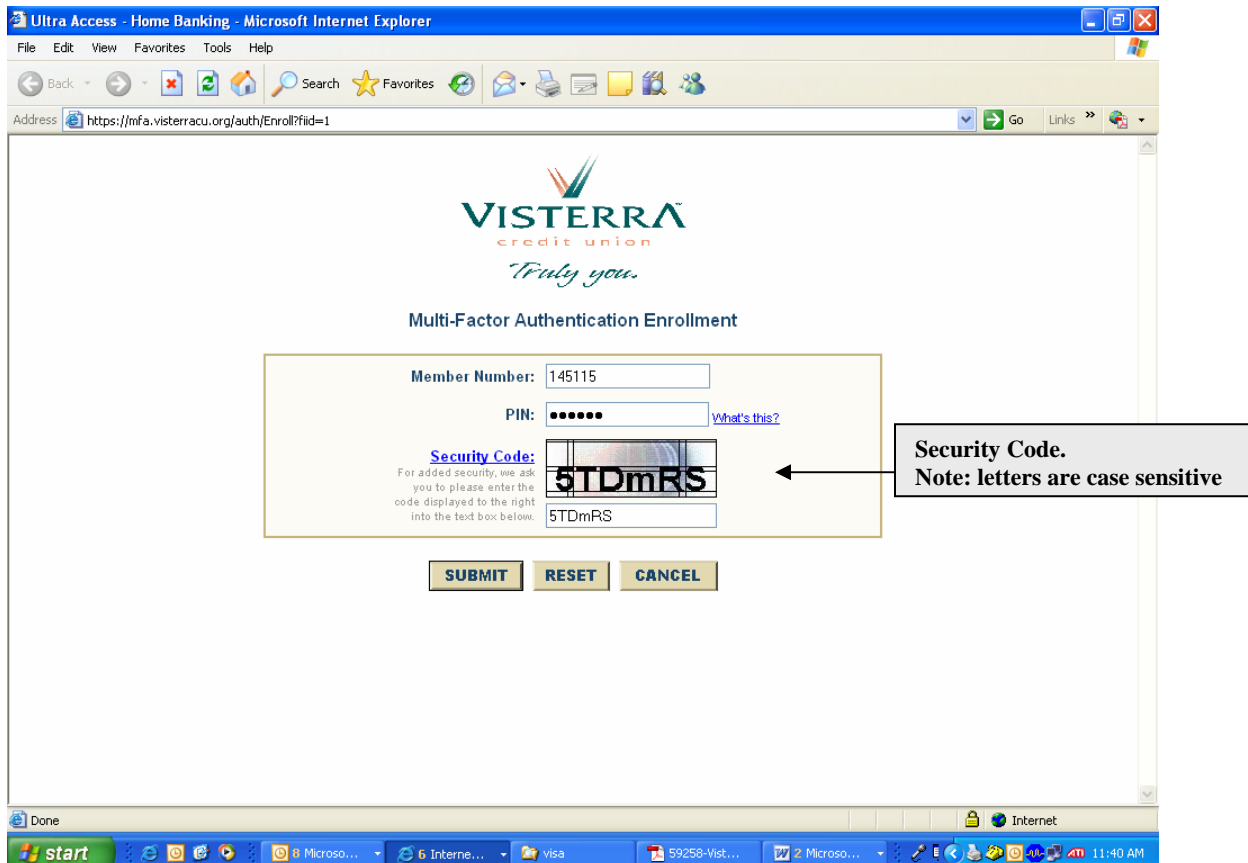
Simple "How To" Guide

Beginning September 17, 2007 all members will be required to access their Online Banking account using Multi-Factor Authentication (MFA).

1. Access Visterra CU's home page at www.visterracu.org
2. To enroll in MFA, click on the Secure Sign-In button (located in the top right hand corner of the page)



3. Click on the Enroll in Multi Factor Authentication (MFA) link. (**Note:** You must be a registered user of Online Banking to enroll in MFA.). Once the screen below appears, enter your Member Number, PIN and re-enter the Security Code featured on the screen. **Note:** letters in the Security Code are case sensitive. Click the "Submit" button.



Ultra Access - Home Banking - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://mfa.visterracu.org/auth/Enroll?fid=1>

VISTERRA
credit union
Truly you.

Multi-Factor Authentication Enrollment

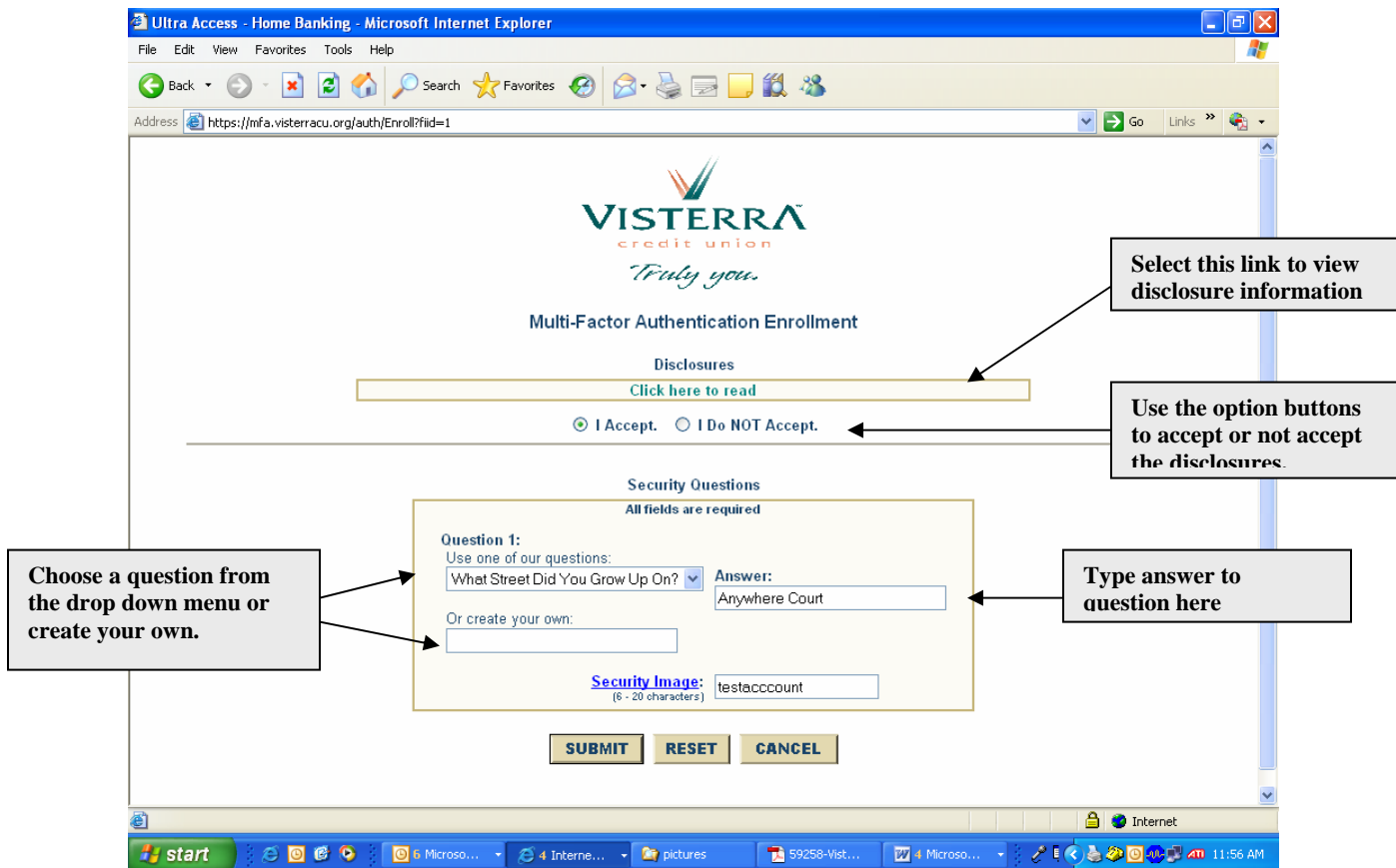
Member Number:

PIN: [What's this?](#)

Security Code:
For added security, we ask you to please enter the code displayed to the right into the text box below.

Security Code.
Note: letters are case sensitive

4. After clicking on the Submit button, the next screen will appear. You'll see prompts to read and accept disclosures. Once you've read the disclosures, click on the "I Accept" button. Next, you'll need to answer one security question. You have the option of choosing one of the security questions from the drop down menu or creating your own. Type your answer in the Answer box.
5. You will need to type in a **Security Image** (any alpha-numeric combination you choose between 6-20 characters). The Security Image is an extra security measure used to eliminate fraudsters from randomly selecting account numbers. It should be something that you can recognize because it will pop-up on the screen each time you are asked to enter your PIN (this ensures that you have reached Visterra Credit Union not a fraudulent site).
6. Click on the "Submit" button when finished.

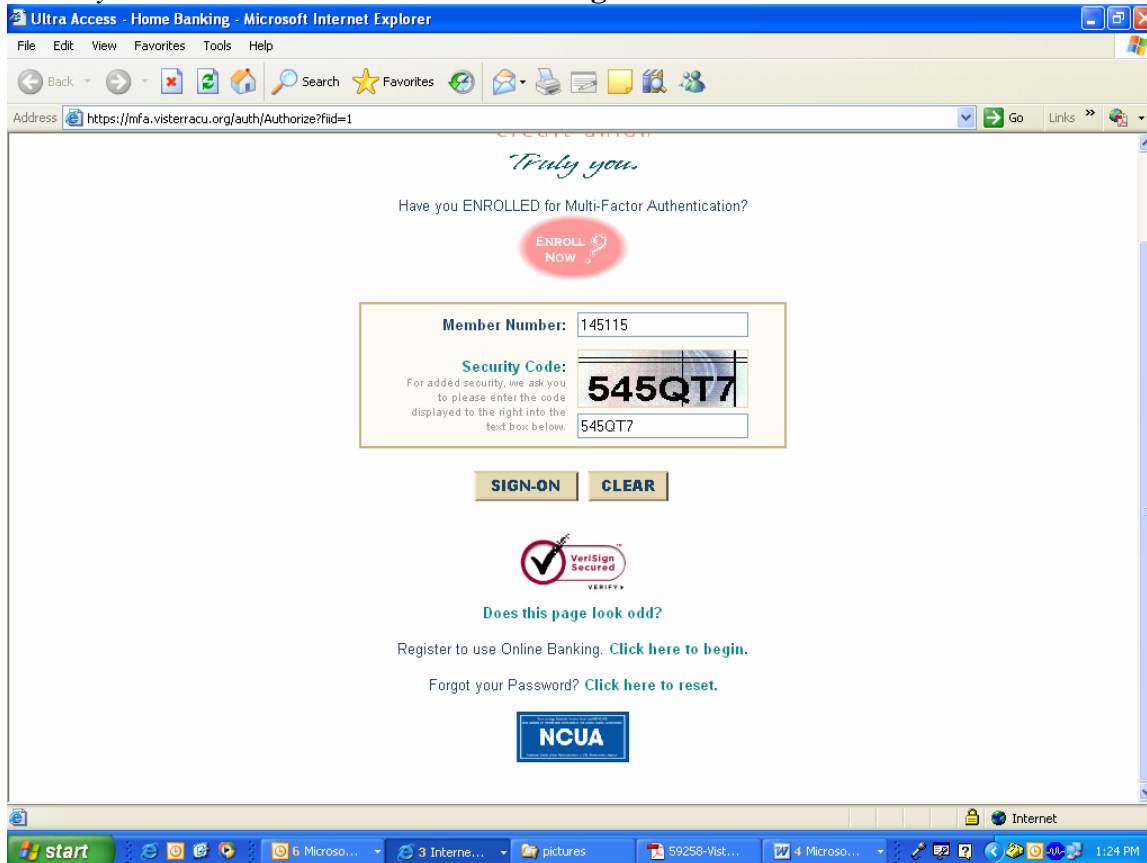


7. You are now successfully enrolled in MFA and can continue on with Online Banking.

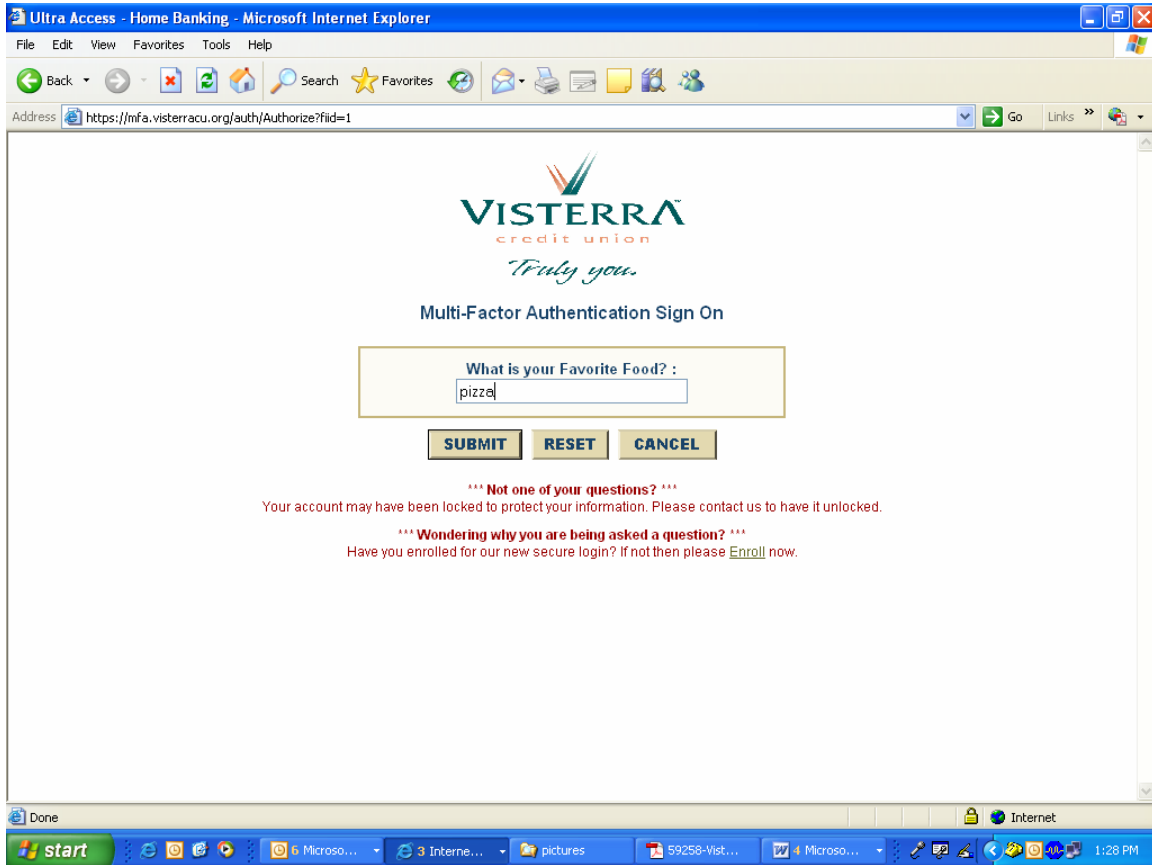
After enrolling in MFA, you will click on the Secure Sign-In button whenever accessing Online Banking.



1. Type in your Member Number and re-enter the Security Code as shown. Remember, the Security Code is case sensitive. Click the "Sign-On" button when finished.



2. The following screen will appear, type in the answer to the security question you choose. Click on Submit.



3. Type in your pin and click on Submit to begin banking online. Note, should you choose to click on Register this computer, it will eliminate the security question you set up and take you directly to this screen.

