



9955 SE Washington Street \* Portland, OR 97216 \* (800) 356-6507

We recently announced an exciting

### ***Technology System Upgrade!***

On October 4, we are converting our computer system—almost everything is being upgraded including the ways you access your account.

### **How will this change affect you?**

We will do the work for you meaning for **MOST** things like your direct deposit, payroll, ATM, VISA debit card, checks, payments, etc., you won't need to do a thing.

The conversion should be seamless as far as transactions go and your base account number will remain the same.

**HOWEVER**

**ONLINE HOME BANKING SERVICES WILL CHANGE**

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Access to the “current” Home Banking will be discontinued at 6pm, Friday, October 4<sup>th</sup>. **Services will remain unavailable until 8:00 am Tuesday, October 8<sup>th</sup>.**

Access will remain on our website, [www.ibewuwfcu.com](http://www.ibewuwfcu.com), only the icon will change to **It's Me 247**. All members will be automatically enabled to enroll with a temporary PIN number (**LAST 4 digits of the main member's Social Security Number**).

When accessing the new system for the first time, enter your account number and **temporary 4 digit PIN** number.

For security purposes, **It's Me 247** will prompt you for a new PIN.

**Your new PIN must be a minimum of 6 and maximum of 10 characters, any combination of letters, numbers and special characters.**