



FRAUD ALERT

DATE: June 24, 2009
SUBJ: Text Message Scam

The purpose of this fraud alert is to inform you of a scam that involves unsolicited text messages sent to cell phones. The text message states that *this is their Credit Union (no specified name). Their ATM card has been deactivated and to reactivate please call this number 561.207.7504.*

When the number is called, members are asked to provide their card number, expiration date and pin number, and states it has been successfully submitted. This is a scam!

Cell phone users should be wary of unsolicited text messages. Such messages should be deleted and all deleted text messages should be removed, if possible, as the perpetrators may have used Spyware* in conjunction with their text message solicitation.

Such a scam could be used to obtain personally identifiable information and credit union account access information, for those who access their accounts using their cell phones.

If you believe you have been a victim of Identity Theft, please contact our Member Services Department at 800.873.2929.

Premier Federal Credit Union

*Spyware is software installed on your computer or cell phone without your consent and it monitors or controls your use of the device. It may be used in your cell phone for such things as monitoring your Internet surfing, activating your speaker phone as a listening device, taking pictures with your phone camera, copying your contacts, or recording your keystrokes, which, in turn, could lead to identity theft.

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