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DOW LOUISIANA FEDERAL CREDIT UNION'S PRIVACY POLICY

Dow Louisiana Federal Credit Union recognizes that our relationship with our members is based on trust. We have an obligation to protect our members' privacy and to hold their personal information in the strictest confidence. In accordance with Privacy Regulations, DLFCU has adopted the following privacy policy:

We collect nonpublic personal information from the following sources:

Information we receive on applications or other forms
Information about transactions with us, our affiliates, or others, and
Information we receive from a consumer reporting agency

We may use this information for internal purposes, to process member requests, or to contact our members with additional information about the credit union and the services we offer.

We do not disclose any nonpublic personal information about our members and former members to anyone, except as permitted by law.

We restrict access to nonpublic personal information to those employees who need to know that information to provide products and services to our members.

We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard our members' nonpublic personal information.