

CUSA FCU DISASTER PLAN

No matter what type of disaster we are faced with, CUSA is committed to providing continuing financial services at all times to our members. CUSA will keep our members informed on our website at www.cusafcu.com of the credit union's plans in the event our branches are closed for any reason.


In the event the Chevron Northpark location closes our system may be unavailable. You will be able to conduct transactions, however you will have lower offline limits. Please keep in mind as soon as the Chevron Northpark location opens our system will be available.

Please make sure to plan ahead write down your CUSA Member Number and activate your ATM / Debit Card before leaving for an evacuation.

IMPORTANT CREDIT UNION CONTACT NUMBERS:	
Covington Office	985-809-0521
Lafayette Office	337-989-3235
Toll Free	1-888-267-4431
Credit Union Service Center	1-800-919-2872

In the event of a disaster, below are ways that you can access your funds:

- **Online Banking** – 24/7 access to all of your Credit Union accounts. You can view deposits, withdrawals, and make account transfers. While our system is unavailable this will be unavailable as well.
- **Bill Pay** – 24/7 access to make payments, schedule payments, view pending payments, or obtain payment history. While our system is unavailable this will be unavailable as well.
- **Online Loan Applications** – apply for a loan at anytime from any computer with internet access.
- **ATM Cards** – 24/7 access to your funds from any ATM .For transactions at no charge use any Capital One nationwide, CU24, or CUhere ATMs. Visit www.capitalone.com for a list of ATMs, or www.CU24.com.
- **Visa Debit Cards**– 24/7 access to your funds anywhere VISA is accepted.
- **Direct Deposit & Payroll Deduction** – Rest assured that your deposits will be made on time no matter where you are.
- **Credit Union Service Center**- Access your accounts in person at any of the 3700 Credit Union Service Centers nationwide. You can conduct a wide range of transactions such as deposits, withdrawals, and check your account balance. To find a Service Center near you call 1-800-919-2872 or visit www.cuservicecenters.com.

Anywhere you see the swirl  you will be able to conduct transactions.