

# Security Update Process

## Required during FIRST login only

1. Click on the E-access button from our Home page: [www.statefarmfcu.com](http://www.statefarmfcu.com).
2. Select the link titled *click here if you haven't completed the required security update*. You'll find yourself at the **security update page**. This step will only be required the first time you login.
3. Enter your **User ID** (your 7-digit member number), the temporary password, and the random code displayed on the screen. This code is a dynamically generated code used to prevent fraudsters from using software programs to randomly select account numbers.
4. Click **next**.
5. Read the State Farm Federal Credit Union E-access Agreement and Disclosure.
6. Select **I accept** to agree to the terms and continue with the Security Update.
7. Select or create **three security questions**. You can use our pre-defined questions or create your own. Select the questions first and then type the answer to each of the three.
8. Create your unique **security key**. This is a word or phrase that is presented every time you login to the E-access site and serves as a verification that you are at the correct site.
9. Enter your e-mail address. We will use it to contact you about important changes or other information concerning your account.
10. Click **finalize** to complete the security update process.
11. Change your temporary password to one of your choice. The password must be between 8 and 10 alpha-numeric characters and is case sensitive.
12. After you log in for the first time, you will not go through the security process again. Enter your User ID and random code on the login page, then click next. You may be asked for the answer to one of your security questions on the next page, or be directed to a page requesting your password. Click login.

If you are presented with questions you did not answer, you may have entered the wrong User ID or password. Please try again. If the problem persists, contact us using the link on the Home Page.



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